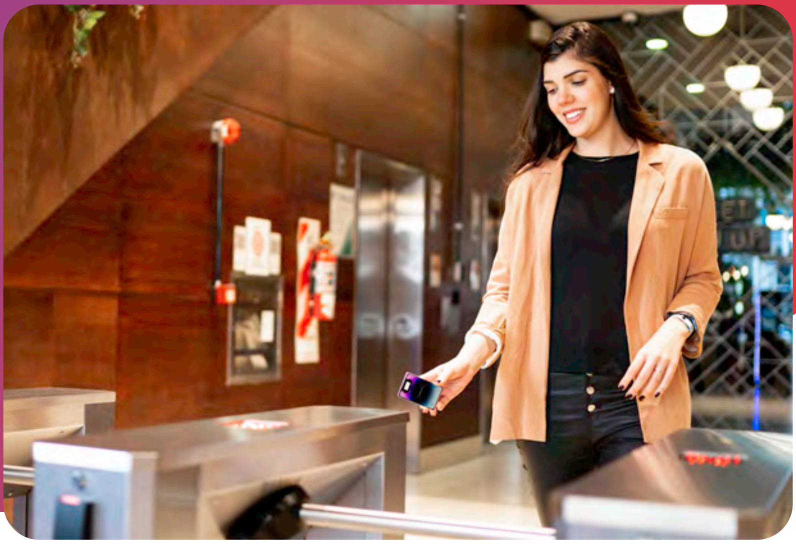
DATASHEET

Alert Enterprise

Wallet Mobile Credentials.

End-to-End Lifecycle Governance and Automation - Powered by Guardian



Mobile credentials are rapidly gaining popularity across organizations and industries, including financial services, healthcare, higher education, and more. With the availability of employee badge in Apple Wallet and Google Wallet, employees, students, visitors, and contractors can now open building doors with their phones or supporting smart watches in a secure transaction – simply by tapping their phones to the access control reader at the door, similar to shopping with Apple and Google Pay.

Alert Enterprise Guardian enables the issuance and lifecycle management of mobile credentials from a single platform. The mobile credentials can be provisioned to thousands of users' phones while simultaneously connecting to your physical access control systems. Alert Enterprise offers the choice to use the AE Wallet application or provision credentials directly from a web-based interface.

As an enterprise, you can achieve a higher level of security for all issued credentials while reducing total cost of operations, maximizing user experience, and minimizing risks. As an end-user, you can eliminate the need to carry plastic cards, avoid forgetting your badge at home, or losing it and scrambling to get a replacement.

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Wallet Mobile Credential Features.

- Leverages Express Mode, allowing frictionless access
- Credential remains usable for up to 5 hours after battery has been depleted
- Automatically synced to supported wearables
- Same plastic card tap experience as banking transactions
- Highly secured with the credential stored in the Secure Element of the mobile device, alongside the user's payment cards

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Benefits of Wallet Mobile Credentials

Convenience.

Mobile credentials allow users to carry their access credentials with them wherever they go. This eliminates the need for physical cards or keys, which can be lost or forgotten, and provides users with greater convenience.

Security.

Mobile credentials can be more secure than traditional credentials because they can be protected by biometric authentication, such as fingerprint or facial recognition. Mobile credentials are also stored in the Secure Element of the handset, alongside payment cards.

Cost-effective.

Using mobile credentials can be more cost-effective than traditional credentials because there are no need to securely store, print and distribute physical cards. This can lead to substantial savings for companies of all sizes.

Sustainability.

Mobile credentials are an environmentally friendly alternative to traditional ID badges or keys because they eliminate the need for plastic cards and other physical materials.

Wallet Mobile Credentials help eliminate the challenges of:

- Maintaining a badging office
- Time taken in pictures, badge issuance, and printing
- Shipping cards or scheduling pickup appointments
- Lost/stolen cards
- Shared cards
- Environmental impact of creating, shipping, and replacing plastic cards

Additional benefits include:

- The same level of security used for mobile phone payments
- Supported on Apple, Google & Samsung Wallets
- Compatible with more than 35 Physical Access Control Systems and and dozens of various reader technologies
- Single Sign-On/AD Authentication
- Ease of use - No need to unlock the phone or keep any apps running in the background
- Reduced issuance/revocation time as users can self-provision on their own schedule

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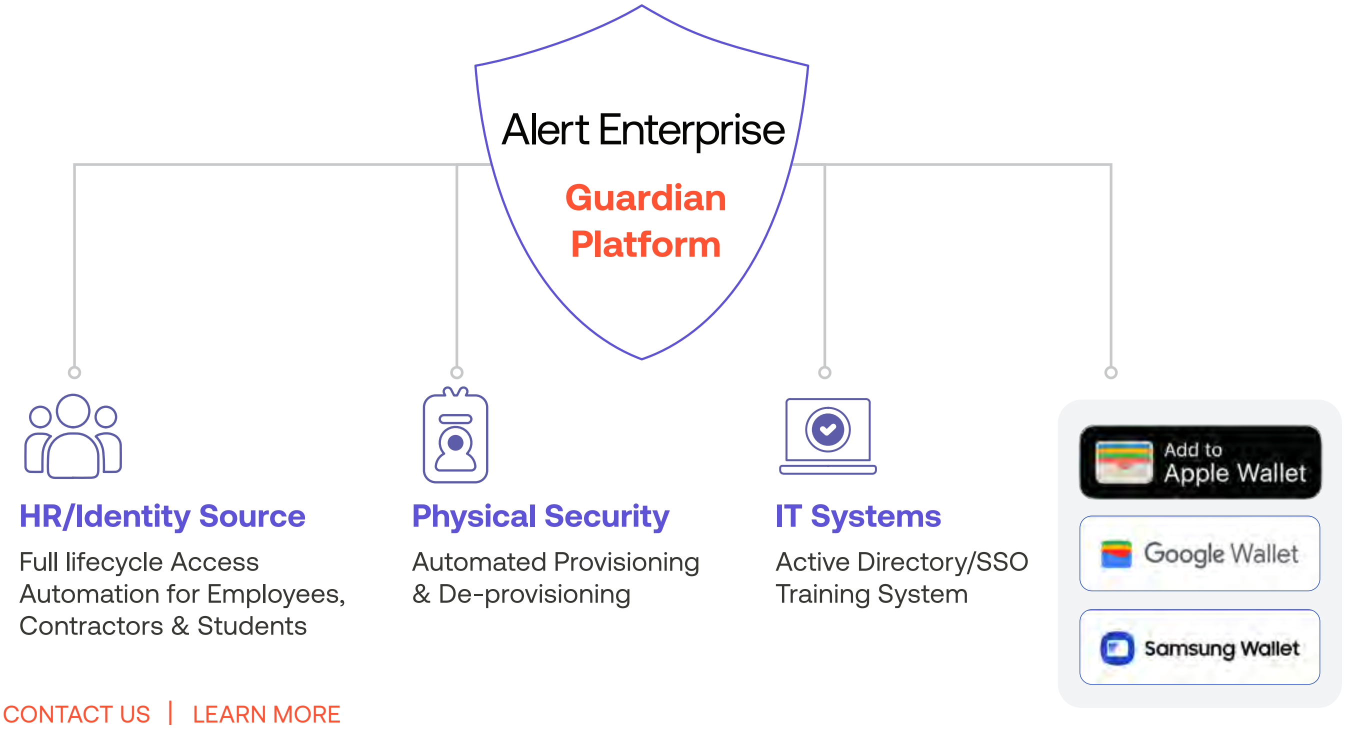
Guardian End-to-End Automation and Governance of Mobile Credentials.

The Guardian cloud platform, as a backend engine, connects with various HR/IT/Students data sources and provides a unified experience for physical security and building access. The platform is widely accepted in the industry and used by many Fortune 100/500 customers globally to automate their building operation with compliance and governance.

Platform features:

- Automated workflow, notifications, and provisioning
- One-click credential issuance and provisioning
- Automatic credential revocation for inactive or terminated identities
- Role/Department-based building access
- Automatic access adjustments for role/department changes
- Integration with watchlist/Do Not Admit list
- End-to-end audit and reporting
- Out-of-the-box, more than 200 integrations across IT/Physical security systems



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Guardian Platform

HR/Identity Source

Full lifecycle Access Automation for Employees, Contractors & Students

Physical Security

Automated Provisioning & De-provisioning

IT Systems

Active Directory/SSO Training System

Add to Apple Wallet

Google Wallet

Samsung Wallet

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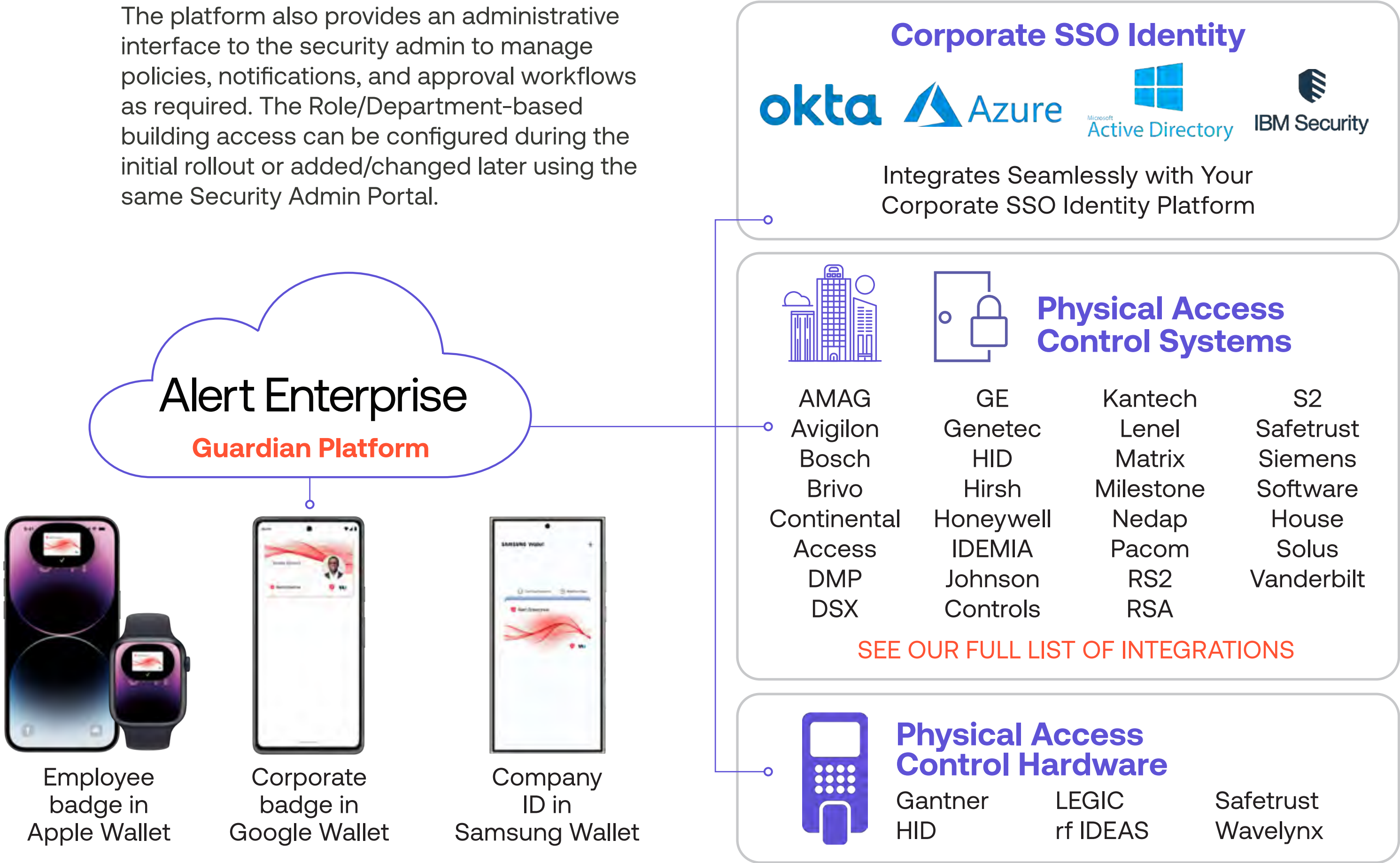
Solution Deployment.

Deploying the Alert Enterprise NFC Wallet mobile credential solution is straightforward. The Guardian platform is deployed in a secure cloud. With the help of out-of-the-box connectors and data sync jobs, it connects with identity source systems and physical access control systems, and establishes a unique identity profile and assigns a Physical Badge (if any). Then, based on the rollout strategy, it creates a targeted campaign to send enrollment emails to a designated group of identities with instructions to download the NFC Wallet credential on their phones.

The platform also provides an administrative interface to the security admin to manage policies, notifications, and approval workflows as required. The Role/Department-based building access can be configured during the initial rollout or added/changed later using the same Security Admin Portal.



Alert Enterprise
Guardian Platform
Employee badge in Apple Wallet
Corporate badge in Google Wallet
Company ID in Samsung Wallet

Corporate SSO Identity

okta · Azure · Microsoft Active Directory · IBM Security

Integrates Seamlessly with Your Corporate SSO Identity Platform

Physical Access Control Systems

AMAG
Avigilon
Bosch
Brivo
Continental Access
DMP
DSX

GE
Genetec
HID
Hirsh
Honeywell
IDEMIA
Johnson Controls

Kantech
Lenel
Matrix
Milestone
Nedap
Pacom
RS2
RSA

S2
Safetrust
Siemens
Software House
Solus
Vanderbilt

SEE OUR FULL LIST OF INTEGRATIONS

Physical Access Control Hardware

Gantner
HID

LEGIC
rf IDEAS

Safetrust
Wavelynx

Tap into more and better experiences.

Building access is only the beginning. Empower employees to also unlock office doors, print documents, access vending machines and more with ease.

- Corporate places and spaces
- Secure printing
- Logical access
- POS systems
- Electronic lockers
- Vending
- Payment

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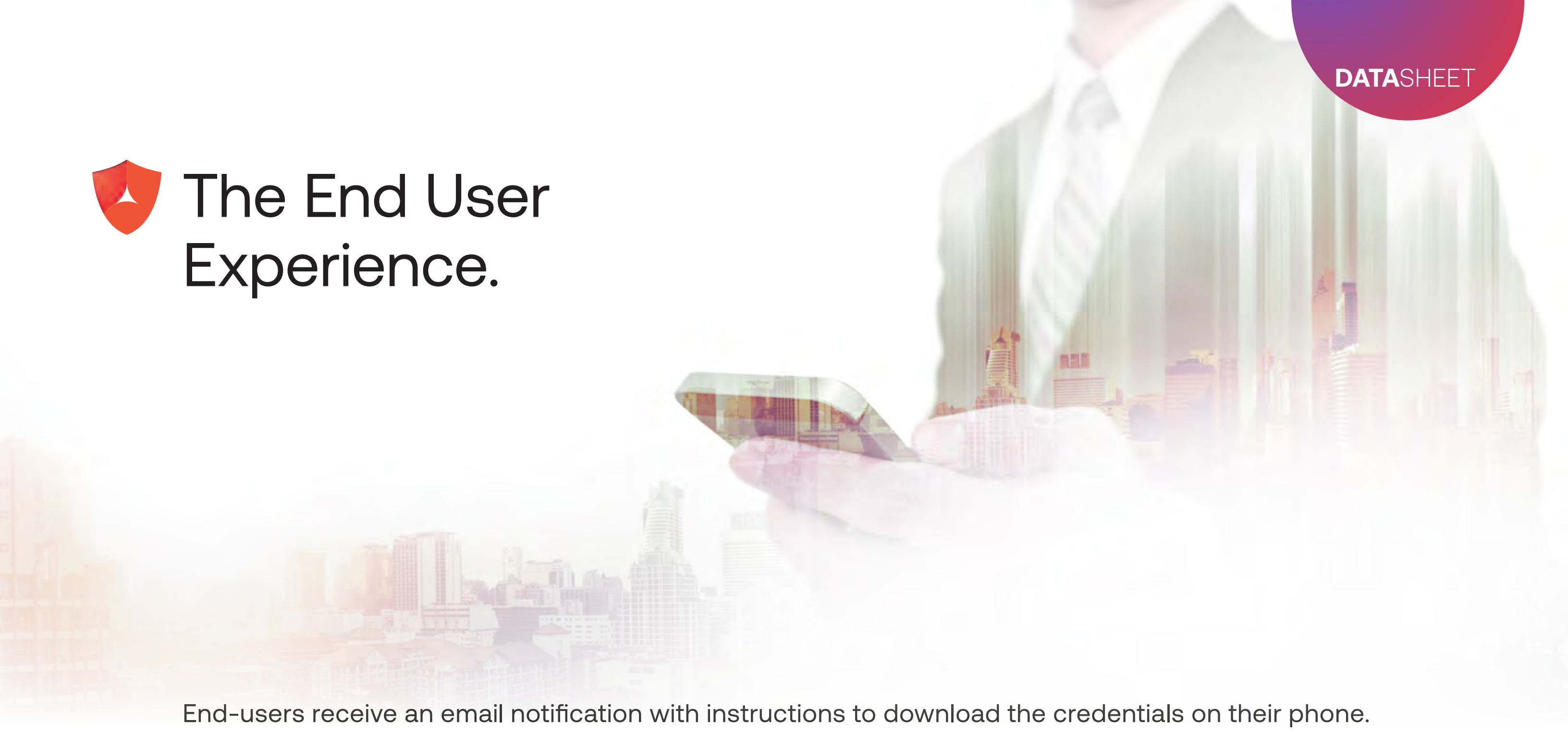
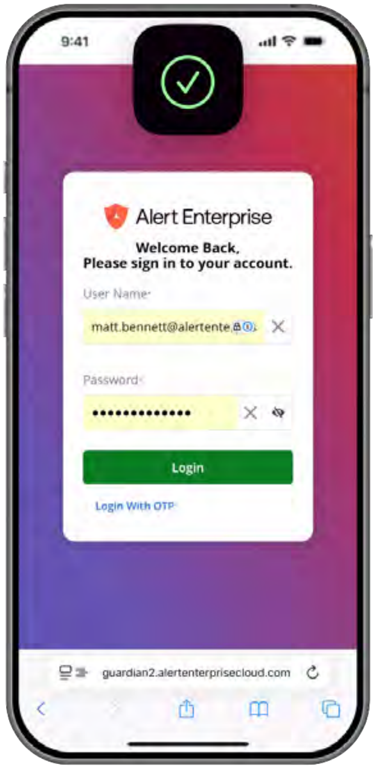


The End User Experience.

End-users receive an email notification with instructions to download the credentials on their phone. The Wallet App is integrated with the organization's AD/SSO server so that only fully authorized users can download a Wallet credential.



9:41

Alert Enterprise

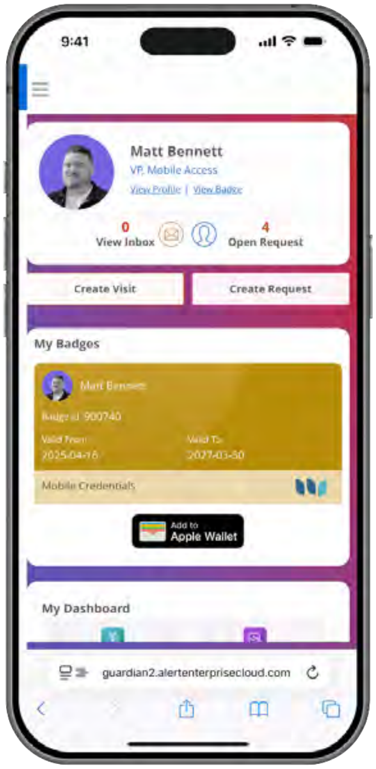
Welcome Back,
Please sign in to your account.

User Name: matt.bennett@alertente

Password: ••••••••••••••

STEP 1

Sign in to Alert Enterprise (SSO or OTP)



9:41

Matt Bennett
VP, Mobile Access
View Profile | View Badge

0 View Inbox
4 Open Request

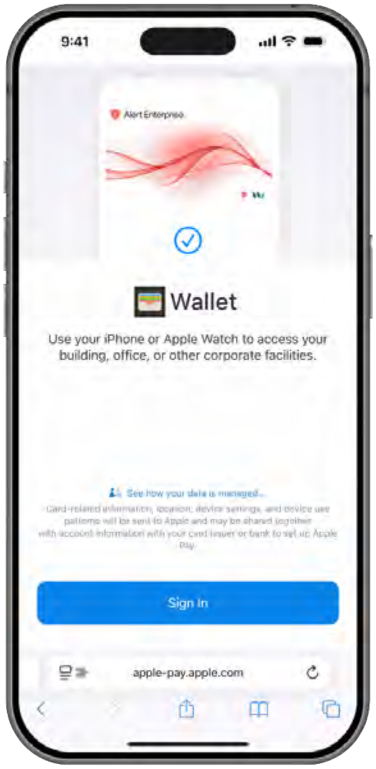
My Badges

Matt Bennett
Badge id 900740
Valid From 2025-04-16
Valid To 2027-03-30
Mobile Credentials

My Dashboard

STEP 2

Choose "Add to Wallet"



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Wallet

Use your iPhone or Apple Watch to access your building, office, or other corporate facilities.

See how your data is managed...

Card-related information, location, device settings, and device use patterns will be sent to Apple and may be shared together with account information with your card issuer or bank to set up Apple Pay.

STEP 3

Sign in with your Apple or Google credentials

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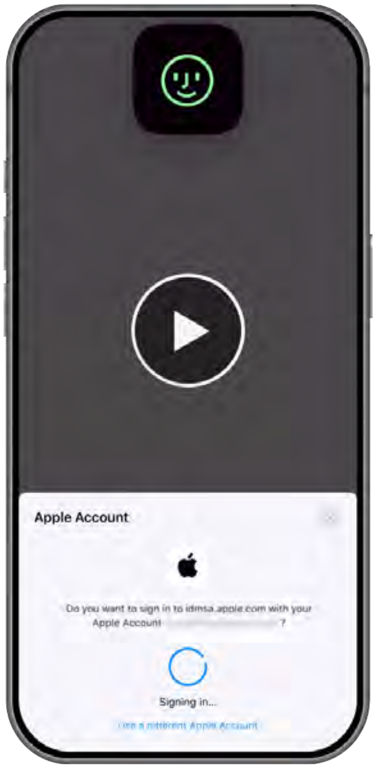
The End User Experience.

(continued)



Apple Account

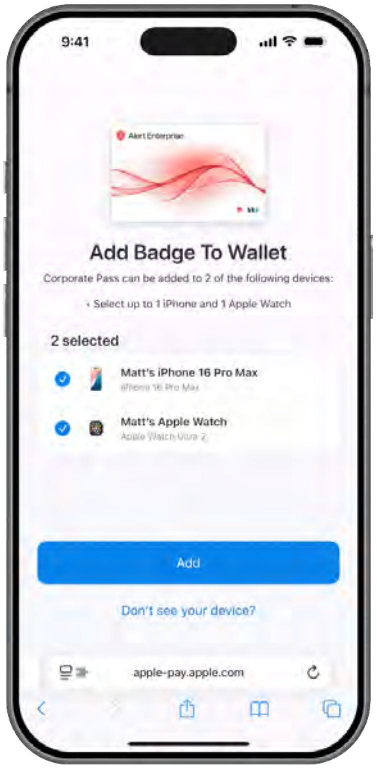
Do you want to sign in to idmsa.apple.com with your Apple Account [redacted] ?

Signing in...

Use a different Apple Account

STEP 4

Confirm sign-in



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Add Badge To Wallet

Corporate Pass can be added to 2 of the following devices:

- Select up to 1 iPhone and 1 Apple Watch

2 selected

☑ Matt's iPhone 16 Pro Max
iPhone 16 Pro Max

☑ Matt's Apple Watch
Apple Watch Ultra 2

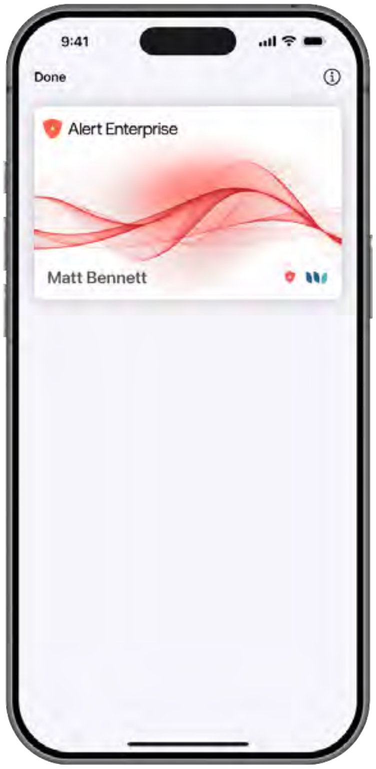
Add

Don't see your device?

apple-pay.apple.com

STEP 5

Select the device(s) you want an Access Pass added to



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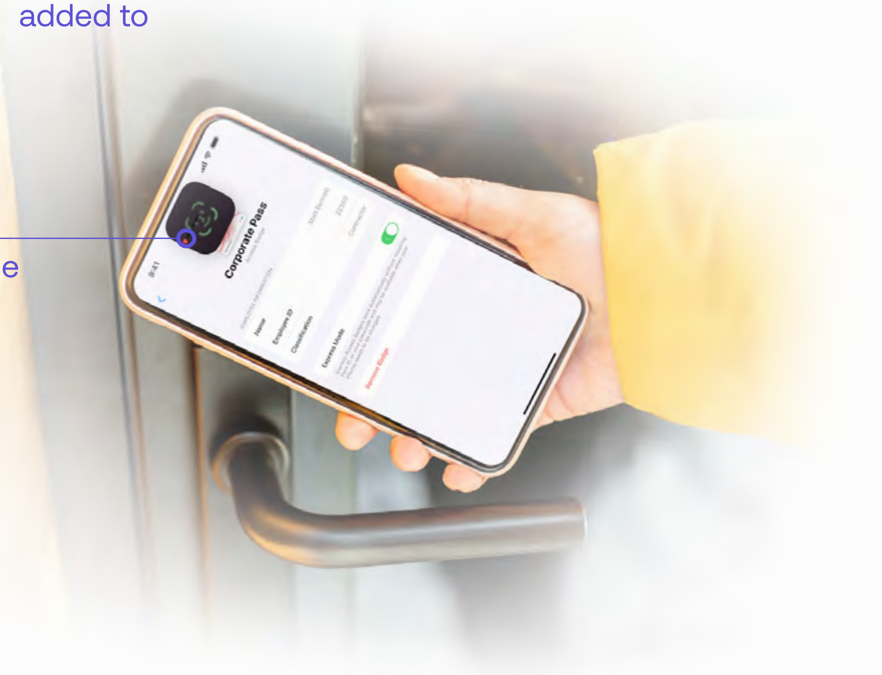
Done

Alert Enterprise

Matt Bennett

STEP 6

View your Pass in your Wallet app



STEP 7

Optional: (Enable/Disable Express Mode)

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Cloud-based end-to-end automation of the entire Wallet mobile credential lifecycle.

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