



8th Annual
CSO 360
GLOBAL CONGRESS

PULSE
CONFERENCES

4-6 December 2024
A. Roma Lifestyle Hotel | Rome
Italy

Security and Resilience Strategies: Protecting People, Profits, Property, Information, and Reputation



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Security and Resilience Strategies: Protecting People, Profits, Property, Information, and Reputation

[Download 2023 post-event report!](#)

Welcome to CSO 360 Global!

We are thrilled to invite you to join our **8th CSO 360 Global Congress**, the flagship event by Pulse Conferences for Directors of Corporate Security, Resilience, Investigations, Investigations in the beautiful city of **Rome on 4-6 December 2024**. This 8th flagship edition promises to be a memorable feast for security hearts and minds!

Amidst fast-evolving threats across geopolitics, technology, business, and economics, our global community will reunite to share trust-based strategies and tactics for securing international business and government sectors.

The journeys, predictions and stories will span diverse topics and breaking security news including geopolitics, supply chain security, response and recovery, K&R, insurance, human security, ROI, AI, cyber, culture, disinformation, climate risk and threat mitigation.

A dedicated evening schedule of networking receptions, dinners and cultural experiences is an integral part of the CSO 360 experience!

Reserve your spot today!
We look forward to welcoming you in Rome.

CSO 360 Team
Pulse Conferences

Our Goals

- **Inspire and Prepare** – Connect and leave reinvigorated for positive action. Sit with peers facing a similar set of risks and opportunities as you!
- **Bridge Disciplines** – Benchmark and learn with cross-functional security peers, as well as from outside the security sphere.
- **Future Facing** – Prepare international directors of resilience, corporate security, investigations, intelligence through on the pulse agendas.
- **Facilitate a Collaborative and Trusted Community** – meaningful interactions with fellow directors of security, investigators, intelligence, cyber, and subject matter luminaries.

Key Themes for Rome, December 2024

Stay 'on the pulse' of the security and geopolitical landscape – threats, risks, trends, analysis, predictions and mitigations.

- **Evolution 360:** Purpose and mission of security, resilience, intelligence, investigations leaders today and tomorrow.
- **Crisis 360:** Business challenges and successes in an era of widespread mis- and disinformation (including use of AI), social media unrest.
- **Innovation 360:** Deployments, leveraging advanced technologies for security scale-up opportunities.
- **Resilience 360:** Preparedness for events such as catastrophic severe weather..
- **Collaboration 360:** Approaches of holistic security, multi-disciplinary, cross-verticals, buy/sell sides, public-private.



"I've heard many good things about CSO 360 over the years. Many directors of security I know have become 'CSO 360 groupies' and talk about it in such fun terms. There has been some excellent content, and I've taken a lot of notes. There's a nice social atmosphere as well. We've done some fun things in the evening – a perfect mix of work and downtime."

Rachel Briggs OBE, Co-Founder and CEO of The Clarity Factory



Agenda at a Glance

All participants are invited to attend the networking events, an integral part of the CSO 360 experience.

WEDNESDAY 4 DECEMBER

13:00-17:00

CSO 360 Roundtable

Reception Kindly sponsored by



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Supper Kindly sponsored by



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THURSDAY 5 DECEMBER

08:00-22:30

CSO 360 Global Congress

Cultural Dinner Kindly
sponsored by



FRIDAY 6 DECEMBER

09:00-16:00

CSO 360 Global Congress

Afternoon Tea



The Programme

An educational interactive mix of curated session types steeped in peer to peer benchmarking!

Session Types

- **Case stories** – Practical details that stick (15-20 mins)
- **Spotlight Talks** – Short, impactful (5-10 mins)
- **Panels** – Global thought-leadership (25-30 mins)
- **Fireside Chats** – Interview style questions
- Table Think Tanks – Open table discussions
- **CSO 360 Roundtable** – CSO priorities are discussed and strategies are benchmarked
- **Evening Networking Schedule** – Included receptions, Cultural tour, dinners. Continue the conversation. These events are an integral part of the CSO 360 experience!

Who Participates?

Chief Security Officers , Directors Security, Resilience, Investigations, Intelligence, Financial Crime, Anti-Fraud, luminaries and subject matter experts

Why Attend CSO 360 Global Congress?

- Innovate your resilience strategy and security vision
- Leave inspired for action
- Engage with like-minded security leaders from around the world!
- Converge and scale security approaches
- Network with peers during the day conference, as well as in the evenings at dedicated cultural events
- Catch up with old friends and make new friends



Early Announced Speakers...

- Frank Gardner OBE, Security Correspondent, BBC (UK)
- Alfio Rapisarda, Head of Global Security, Eni (Italy)
- George Ghines, Founder & CEO, Equatoria Holding Co. – Juba, South Sudan (Kenya)
- Angelo Ruocco, Chief Security Officer, Coesia S.p.A. (Italy)
- Whitney Potts, Head Global Security Investigations, Novartis International AG (Switzerland)
- Andrew Devereux, Risk Intelligence Manager, Healix (UK)
- Charles Page, Director Global Safety and Security, The Palladium Group (UK)
- Charlie Tillinghast, Co-Founder and CEO, Factual (U.S.)
- Chuck Randolph, Chief Security Officer, Ontic & Cybersecurity Sector Committee, U.S. Dept of State (U.S.)
- Claire Campbell, Chief Security Officer, Moneycorp (U.S.)
- Denise Groves, EMEA + India Regional Head, Enterprise Risk & Security Management, TE Connectivity (U.S.)
- Gerald Ulmer, CEO, Creolytix (Germany)
- Jack Carraway, Field CISO, Dataminr (U.S.)
- James Mason, Enterprise Cyber Security, QinetiQ (UK)
- Henry Wilkinson, Chief Intelligence Officer, Dragonfly, part of FiscalNote (UK)
- Josh Haecker, Head of Product, FiscalNote Global Intelligence (U.S.)
- Alfio Rapisarda, Head of Global Security, Eni (Italy)
- Jelena Matone, CISO, European Investment Bank (Luxembourg)
- Justin Crump, CEO, Sibylline (UK)
- María Torres, Head of Customer Relations, Conducttr (Transmedia Storyteller Ltd)
- Maria Victoria Montalvo, Director of Security, World Food Programme (Italy)
- Mark Reading, Director (Sierra Leone)
- Mark Wolsey, Director Security, CRH plc (UK)
- Michael Bender, Intelligence Analyst, Macquarie (U.S.)
- Michal Cieslik, CSO, UITP Security Committee, Chair, Wiener Linien (Austria)
- Monica Dorligh, Seerist (Denmark)
- May Brooks-Kempler, CEO, Helena (Israel)
- Nicola Sotira, Head of CERT, Poste Italiane SpA (Italy)
- Alexander Schellong, CISO, Schwarz (Germany)
- Ned Farmer, Head of Global Intelligence & Security Programs, Transocean (U.S.)
- Meredith Wilson, CEO, Founder, Emergent Risk International (U.S.)
- Lady Olga Maitland, President, Defence and Security Forum & Chairman Board, Algeria British Business Council (UK)
- Philip Grindell, CEO, Defuse (UK)
- Botan Osman, CEO, Restra (UK)
- Patrick Kane, Senior Director Global Security, Atlas Air (U.S.)
- Peter Drissell, Director Aviation Security, Civil Aviation Authority (UK)
- Regina Lombardo, Chief Security Officer, Metropolitan Museum of Art. Former Department of Justice USA. Kaseware Advisory Board (U.S.)
- Robert Aldous, Chief Customer Officer, Solace Global (UK)
- Ryan Long, Founder + CEO, INTELAB Ventures (U.S.)
- Dr. Sally Leivesley, Managing Director, Newrisk Limited (UK)
- Sean Donaldson, Senior Security & Investigations Executive (Spain)
- Sara Pratley, SVP of Global Intelligence, AlertMedia (U.S.)
- Simon Scales, Conference Chair (UK)
- Sybil Kleinmichel, Cybersecurity Specialist, Commerzbank AG (Germany)
- Victoria Cardwell, Seerist (U.S.)
- William Jelf, Senior Director APAC, S&P Global (UAE)

and many more...



Wednesday 4 December

CSO 360 Roundtable

Welcome to the CSO 360 Roundtable – Rome 2024! Where candid discussions take centre stage and priorities are driven by you the Participant.

Get ready for an unparalleled experience at the CSO 360 Roundtable of 2024!

Hosted under The Chatham House Rule of non-attribution, we create a secure space where participants can freely share their perspectives, experiences, and expertise. What is said within the roundtable stays within the roundtable, fostering an environment of trust and openness. We dive headfirst into engaging conversations without the distractions of slides or formal presentations.

Prior to the event, we ask for your input to shape the topics and prioritise the most critical issues you want to address. Every talking point is directly actionable, and you leave with a wealth of practical takeaways.

13:00-
14:00 Arrivals and Afternoon Tea

14:00-
17:30 CSO 360 Roundtable
Kindly Sponsored by:



17:30
20:00 Welcome Reception
Kindly Sponsored by:



20:30-
23:00 CSO 360 Supper
Kindly Sponsored by:



The Roundtable Faculty

Experienced practitioners work together closely to steer the large group conversation.

Moderator:

- Mark Wolsey, Director Security, **CRH plc** (UK)

Co-Facilitators:

- Charlie Tillinghast, Co-Founder and CEO, **Factual** (U.S.)
- Angelo Ruocco, Chief Security Officer, **Coesia S.p.A.** (Italy)
- Michael Bender, Intelligence Analyst, **Macquarie** (U.S.)
- Denise Groves, EMEA + India Regional Head, Enterprise Risk & Security Management, **TE Connectivity** (U.S. / Germany)
- Whitney Potts, Head Global Security Investigations, **Novartis International AG** (Switzerland)
- Ned Farmer, Head of Global Intelligence & Security Programs, **Transocean** (U.S.)



Fireside Chats, Panels, Roundtables

Agenda timings, topics and speaker invitations are currently in development. Please note that the order, dates and timings have not yet been added:

PANEL

Fall Out from U.S. Election Results and Impacts on Foreign Policy and Business

Discuss the potential foreign policy shifts resulting from the recent U.S. election and the implications for businesses worldwide.

- What's at stake?
- What are the business challenges and opportunities that may arise for organisations navigating these shifts?
- How are businesses anticipating and adapting to the evolving foreign policy landscape?

Moderator: Ned Farmer, Head of Global Intelligence & Security Programs, Transocean (U.S.)

With: Michael Bender, Intelligence Analyst, Macquarie (U.S.); Andrew Devereux, Risk Intelligence Manager, Healix; Meredith Wilson, CEO, Founder, Emergent Risk International (U.S.)

FIRESIDE CHAT

How will AI Support Future Risk, Security and Intelligence? Realities and Predictions

Delve into how AI is shaping the future of security and intelligence. Deepening a strategic understanding of AI's role in the future of security and risk management.

- Transforming security and intelligence delivery: Insights into how AI innovations are set to redefine risk and intelligence management
- Insights on AI and the security intelligence teams of the future
- Predictions, trends and emerging applications of AI in security

Moderated by: Sybil Kleinmichel, Cybersecurity Specialist, Commerzbank AG (Germany)

With: Michael Aldous, Chief Customer Officer, Solace Global (UK)

PANEL

Security 360 Innovators: Journeys and Ecosystem

Cut to the chase, ask questions and find out what's new and emerging in the resilience technologies, solutions, advisory space. A win-win for CSOs and providers! Ask questions, gain fresh perspectives, and discover cutting-edge new offerings.

- Why Now?: Learn the inspiration behind new resilience technologies and why they're timely
- Ecosystem Challenges: Understand the broader challenges these innovations address within the security and resilience landscape
- Future Predictions: Insights on future security and AI landscapes

With: Samdesk, ReStrata and other innovators in the resilience space!

FIRESIDE CHAT

Leveraging the Value of Investigations Capacity

- Fraud, corruption and illicit trade – investigations updates
- Leveraging skills
- How is AI impacting the investigations function?
- How to conduct an ESG supply chain investigation
- How quickly is sanctions enforcement coming?

With: Sean Donaldson, Senior Security & Investigations Executive (Spain); Whitney Potts, Head Global Security Investigations, Novartis International AG (Switzerland); Simon Scales, Conference Chairperson

FIRESIDE CHAT

Red Teaming: Physical and Cyber Challenges

There exists an unacceptable level of complacency with red teaming/physical pen testing.

- What are the current and emerging challenges?
- How do we get around the lack of mandate in testing?
- Where are we on latest legislation – "Martyn's Law"
- Insider threat trends, challenges, successes

With: Patrick Kane, Senior Director Global Security, Atlas Air (U.S.); James Mason, Enterprise Cyber Security, QinetiQ (UK); Jelena Matone, CISO, European Investment Bank (Luxembourg)

PANEL

Crisis Management in an Era of Widespread Mis- and Disinformation

Explore the challenges of managing crises amid AI-driven disinformation, bots, and social media-fuelled unrest. Practical strategies for leaders to counter misinformation in real-time crisis management.

- AI and Bots: How automated misinformation complicates crisis response.
- Social Media Unrest: The rapid spread of unverified information during crises.
- 2024 Case studies like the Southport stabbings and Hurricane Helene, where disinformation worsened public confusion and impacted recovery efforts.

With: Denise Groves, EMEA + India Regional Head, Enterprise Risk & Security Management, TE Connectivity (U.S.)

FIRESIDE CHAT

Around the World: War Impacts on Business – Ukraine–Russia, Israel–Middle East, South China Sea

Explore the Worldwide impact due to war conflict disrupting logistic chains, economy, instability...

- Regional risks and opportunities: Security implications of the Ukraine–Russia war, Israel–Middle East tensions, and issues in the South China Sea
- Supply chain risk mitigation: Insights into protecting global supply chains amid these escalating conflicts.
- Escalation cycles and updates: What's next, and how can organisations stay prepared?

Panellists: Ned Farmer, Head of Global Intelligence & Security Programs, Transocean (U.S.); Sara Pratley, SVP of Global Intelligence, AlertMedia (U.S.); William Jelf, Senior Director APAC, S&P Global (UAE)

Case stories, spotlights, journeys

Agenda timings, topics and speaker invitations are currently in development. Please note that the order, dates and timings have not yet been added:

OPENING KEYNOTE

Global Security Landscape

Frank Gardner OBE, Security Correspondent, BBC
Justin Crump, CEO, Sibylline

CASE STORY

Humanitarian Risk Management

Maria Victoria Montalvo, Director of Security, World Food Programme (Italy)

CASE STORY

Modernising, Protecting and Securing THE MET: Adoption of AI and New Technologies

Discover how Regina is modernising THE MET with cutting-edge technology to secure the collection and high-profile events. Learn about strategic approaches to integrating advanced solutions for enhanced protection and seamless operations.

Regina Lombardo, Chief Security Officer, Metropolitan Museum of Art. Former Department of Justice – USA. Kaseware Advisory Board (U.S.)

CASE STORY

Security Challenges in the Energy Sector

Multinational, strategic, technologically oriented, key on energy transition.
Alfio Rapisarda, Head of Global Security, Eni (Italy)

CASE STORY

Security Challenges and Procedures Within Public Transport

Michal Cieslik, CSO, UITP Security Committee, Chair, Wiener Linien GmbH & Co KG (Austria)

CASE STORY

Juba, South Sudan – Operating in Complex Environments

EHC is owned and directed by South Sudanese Nationals with more than 100 years presence and business activity in the Sudans. It provides services to major multinational companies, UN Agencies and NGOs across South Sudan and Sudan. has worked 17 years in various Managerial positions with major Multinational Companies. In 2005, George went to Juba, South Sudan, the place where he was born and raised. In 2008 he decided to invest in real estate and established Equatoria Holding Co. Hear George's stories of building resilient business infrastructures in a complex high risk environment.

George Ghines, Founder & CEO, Equatoria Holding Co. – Juba, South Sudan (Kenya)

SPOTLIGHT

Is the World Really Becoming More Dangerous? Perceptions vs reality of Global Security

Andrew Devereux, Risk Intelligence Manager, Healix

A CONVERSATION WITH

Beyond the Hype: Practical Opportunities and Pitfalls on AI in Security and Intelligence

A discussion between practitioners for practitioners on AI in security and intelligence with audience Q&A.

- Real word successes and practical uses in security
- Insight into where AI becomes a distraction
- Debunking myths and misrepresentations of AI
- Understand the spectrum of use cases in AI, and the most useful
- How to vet AI and AI-enabled tools

Moderated by: Ryan Long, Founder + CEO, INTELAB Ventures (U.S.)

With: Henry Wilkinson, Chief Intelligence Officer, Dragonfly (UK); Josh Haecker, Head of Product, FiscalNote Global Intelligence (U.S.)

CASE STORY

Crisis Management

Charles Page, Director Global Safety and Security, The Palladium Group (UK)

CASE STORY

Building the Next Generation of Security Professionals for the New Era of Security Challenges

Claire will explore the demands of entry level through senior staff to see if we are training them for the new emerging security risks in the world, is it better to specialize in a region or be utilitarian, and are the job descriptions and goals for roles now sufficient for what we will be facing down the road? How do we build the next generation of staff for us to hire? How do we fill knowledge and training gaps?

Claire Campbell, Chief Security Officer, Moneycorp (U.S.)

CASE STORY

Counter-Terrorism Trends, Predictions, Business Mitigations

CASE STORY

Strategic Considerations for Operational and Security Planning in 2025

Meredith Wilson, CEO, Founder, Emergent Risk International (U.S.)

CASE STORY

Sara Pratley, SVP of Global Intelligence, AlertMedia (U.S.)

CASE STORY

Resiliency in the Face of Severe Climate Change

SPOTLIGHT

Human Risk Management – Achieving a Mitigation Culture

Hear how online micro-simulations, physical posters and posts on our enterprise social network can increase cyber-risk awareness as only the first step in human risk management.

María Torres, Head of Customer Relations, Conducttr (Transmedia Storyteller Ltd)

SPOTLIGHT

Creating a Safer Workplace, Free from Harassment and Toxic Behaviour

Philip Grindell, CEO, Defuse (UK)

SPOTLIGHT

Reducing Fragmentation in the Age of Information

Botan Osman, CEO, Restrata

CASE STORY

Security Lessons Learned from Large Sports Events

CASE STORY

Reputational Risk and Exposure: Talk to the Board

SPOTLIGHT

Navigating Insurance Complexities in Crisis Situations

Practical insights into managing insurance coverage before and during a crisis, navigating war risk exclusions, identifying the critical questions to ask when a crisis hits, and predictions on the future of insurance limitations in the face of escalating global conflict.

CASE STORY

Sudan: The Forgotten War

Mark Reading, Managing Director, Seneca Risk Consulting (Sierra Leone)

CASE STORY

Enhancing Decision-Making Speed: The Importance of Source Reliability and Context

Monica Dorligh, Seerist (Denmark)
Victoria Cardwell, Seerist (U.S.)

Sponsorship Opportunities

Unrivalled Branding, Networking and 121 Meetings!

- **121 Meetings** – Meet with Security Directors and senior resilience, investigations, intelligence practitioners who do the job day in, day out of securing their organisations
- **Speaking** – Tell your story through thought-leadership
- **Branding** – Join the campaign from sign-up to post-event
- **Unrivalled networking** with security leaders from around the world – Your team is invited to join all the evening receptions, dinners and cultural activities!

To find out more about how you can get participate as a provider or advisor please contact sponsorship@pulseconferences.com



Testimonials

"My first time at the CSO 360 Congress has been an absolute triumph. There's a huge cross-section of speakers and a genuinely international audience. Hence, you gain deep perspectives. Some good socialising also goes with it, where you can meet and build relationships without necessarily talking about business. The setting here in Berlin has been spectacular – not least at dinner in the German Parliament. If you are a CSO or a CISO, it's certainly worth attending – it's probably the most informative event of this type I've been to. If you are a consultant or someone who works with the C-suite, it's hugely important to be here because you're meeting the people who are often the gatekeepers who are often difficult to get to know and meet outside of these events!

CEO and Founder, Defuse

"This opened up many new horizons, thank you. Great meeting intellectual security business people!"

Deputy CSO, LC Waikiki – Türkiye

"As this was my first 360 event, I had no preconceptions. Therefore, I was more than pleasantly surprised as I experienced such a warm friendly, professional and fast-moving conference and networking event. I met so many old friends, new contacts, good people, possible suppliers, clients or contractors. A fabulous and valuable use of 3 days of my time!"

Head of Global Security, Brown Brothers Harriman

"I loved my first CSO 360. I followed the 2022 edition in Istanbul on LinkedIn and saw very positive comments from the community. The mixture is right. You've got security practitioners and outside providers. Sometimes, with Germans, we do get focused on facts and data. But having the British and international influences and a bit more light-hearted approach makes it a worthwhile conference. I lived in Berlin for nearly ten years and had never had the opportunity to eat in the Reichstag before – what a treat!"

Head of Business Resilience, Siemens Healthineers

"It is an absolute privilege to come here and speak at CSO 360. The audience's engagement level was very high. During the coffee break afterwards, I couldn't move because so many people wanted to learn more, which shows what the community is like. They're a great group from a diverse range of industries and companies. I'll be back next year."

CEO, The Association of Corporate Investigators

"This is my first time at CSO 360. I wanted to connect with other individuals passionate about improving the quality and efficiency of the products they're providing for their firms. I've had an absolutely amazing time and a long list of highlights. This includes connecting with other professionals looking at the same issues from various perspectives. The boat cruise and dinner at the Reichstag were also amazing. The networking here has been unique and incredibly valuable."

Director of Training, Emergent Risk International

"What a successful conference. It's been brilliant. The quality of the conversation and the delegates were amazing. The networking is unrivalled. The hospitality is superb. Thanks, Germany, for a wonderful event. It just gets better and better and better every year. And I cannot impress on people enough how you need to be at the next conference in 2024."

Chief Education & Development Officer – Association of Corporate Investigators (ACI)

"Wow! Great quality speakers. Exciting networking events!"

Head Forensic Services, KCB Group PLC – Kenya

"This conference is very different from any other one I've been to because it's bigger, there's more to do, a huge range of topics, and everyone's lovely. I had a great time in the evenings. As a vendor in the security recruitment space, we have had lots of people coming up to us. We're here, we're networking, getting to know people and telling people about our opportunities as well. I would definitely recommend CSO 360 to other people. I've learnt a lot over the past few days, spoken to interesting people and had a great time."

Recruitment Consultant, Enteles Search

"Excellent location, content and organisation. Very good environment for networking and the atmosphere was exceptional!"

Head of Security Services UK EMEA, Credit Suisse

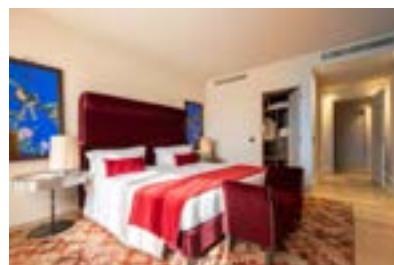
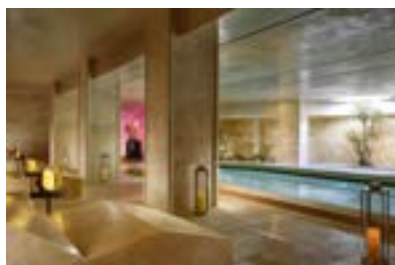
"It's my first time at CSO 360, and I came because of the topics on the agenda and the people attending. There were exciting speakers at the conference, especially the keynotes on both days. I will make the time to attend next year to see even more fantastic people from all around the world, speak with other people, hear their concerns, and learn from them."

CSO, WML – The Netherlands

Our 2024 venue

A.ROMA LIFESTYLE HOTEL
VIA GIORGIO ZOEGA
59 – 00164 ROME
ITALY

[BOOKING INFORMATION HERE](#)



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ADVISORY PASS

Providers & Consultants

GBP£2,000 + VAT

Limited places for advisories or consultants to experience the event first, meet clients and build your business network! Limited number available per event.

INCLUSIONS

- CSO 360 Roundtable (4 December 2024, PM)
- Welcome reception (4 December 2024, PM)
- CSO 360 Supper (4 December 2024, PM)
- 8th CSO 360 Congress (5-6 December 2024, all day)
- Lunches and daily refreshments (5-6 December 2024)
- Cultural visit and Dinner (5 December, PM)

Additionally:

- Access to discounted hotel rates, pending availability. Please note that guests are responsible for arranging and covering the costs of their own travel, accommodation, and other expenses
- Post-event link to presentation materials, output reports, and certificate
- Stay connected with peers and become a 'compeer' of the [Security 360 Circle](#), the go to international trusted community for Security Directors, CISOs, senior security practitioners, investigators, intelligence and technology luminaries and industry commentators to share insights and to benchmark tactics and strategies.

EXCLUSIONS

- Travel and all other costs associated with planning for / joining the event.

[Pulse Conferences reserves the right to approve the correct tier. Cancellation terms apply. Read more](#)

[Enquiries:](#)
teampulse@pulseconferences.com



Journeys Worth Sharing: The trusted global community for security, resilience, risk, and technology leaders.

Pulse Conferences is the global community for leaders in security, resilience, risk and governance. As an independent, practitioner-led organisation, we connect and inspire through international conferences, roundtables, networking events and 360 hub.

With a 40+ year track record across 40+ countries, we create valuable connections and impactful experiences through innovative and collaborative formats, space for collaboration and innovation. Our mission is to be the go-to global security community, fostering progress and elevating Security Leaders through exceptional content and meaningful connections.

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Connect | Inspire | Innovate.

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