

6-8 December 2023 | Pullman Berlin Schweizerhof | Berlin | Germany

# Leadership and Resilience: Strategies to Protect People, Profits, Property, Information and Reputation

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 Evening  
 Networking  
 Schedule - Receptions,  
 Dinners, Cultural Tours  
**all included!**



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## Meet our International Speaker Panel for Berlin 2023, Including...



**Frank Gardner OBE**  
Security Correspondent,  
BBC  
UK



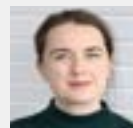
**Florian Haacke**  
CSO, Head of Corporate  
Security, Porsche AG  
GERMANY



**Cheryl Steele**  
VP, Global Security &  
Resilience (CSO),  
Starbucks Coffee Company  
U.S.



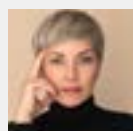
**Michael Beaupre**  
Head of Cyber Security,  
Hays AG  
GERMANY



**Carolin Jameson**  
Head of Business Resilience  
& Security Projects,  
Siemens Healthcare  
GERMANY



**Sami Said**  
CSO/ CISO - Security  
Executive Director,  
Tunisia Telecom  
TUNISIA



**Lana Djurkin-König**  
Group Head of Corporate  
Security, Swiss Re  
GERMANY



**Eduardo Jany**  
Chief Security Officer,  
News Corp  
U.S.



**Lady Olga-Maitland,**  
President and Chairman, Defence  
& Security Forum  
UK



**Ned Farmer**  
Head of Global  
Intelligence & Security  
Programs, Transocean  
U.S.



**Bruno Kalhoj**  
Director, Security Risk  
Management Leader Europe  
West, EY  
GERMANY



**Rachael Hansen**  
Threat Intelligence  
Manager, General Mills  
U.S.



**Kobe Shwartz**  
Head of Cyber & Threat  
Intelligence Analysis,  
Corporate Security, Signify  
ISRAEL



**Ryan Long**  
Head of Global  
Intelligence,  
McDonald's  
U.S.



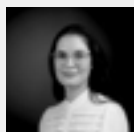
**James Mason**  
Enterprise Security  
QinetiQ  
UK



**Sam Roper**  
Director Security,  
Netflix  
THE NETHERLANDS



**Thomas Murphy**  
Intelligence & Due  
Diligence Manager,  
Google DeepMind  
UK



**Kristina Kazmi**  
Director - Security &  
Intelligence Studio  
Operations EMEA  
THE NETHERLANDS



**Denise Groves**  
EMEA Regional Head of  
Enterprise Risk & Security  
Mgt, TE Connectivity  
U.S.



**Gianluca Moroni**  
Smart Camp Expert  
UNISFA - UN Interim  
Security Force  
ITALY



**Gilad Wax**  
Head of Security and  
ERM EMEA, Cemex  
SPAIN



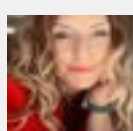
**Rachel Briggs OBE**  
Co-Founder and CEO  
The Clarity Factory  
UK



**Thorsten Neumann**  
President & CEO,  
TAPA EMEA  
GERMANY



**Wolfgang Zier**  
Head of Security,  
Munich Re  
GERMANY



**Yoyo Hamblen**  
Physical and Cyber Security  
Leadership, IFPO; Freelance  
Podcaster of The Security  
Circle Host; Physical Board  
Member, ASIS International  
UK



**Will Jelf**  
Senior Director (APAC),  
Global Security & Crisis  
Management, S&P  
Global  
SINGAPORE



**Michael Bender**  
Intelligence Analyst  
Macquarie  
U.S.

“Once you attend this conference, you become a part of the family. The socialising offered by CSO 360 is the most important aspect. This community building through shared experiences makes it different from other conferences”

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# Resilience Strategies to Protect People, Profits, Property, Information and Reputation

## Willkommen in Berlin 2023!

We are thrilled to unveil the programme for the **Global 7th CSO 360 Congress**, our flagship event for leaders in security, resilience, investigations and intelligence. We cordially invite you to join security professionals from around the world in the vibrant city of Berlin on 6-8 December 2023.

Prevailing geopolitical uncertainty, a looming economic crisis and rapid advances in transformative technologies such as generative AI have had a significant impact on the security landscape.

To effectively prepare for and address risks within the multiple transitions the world is going through, organisations need to develop and share strategies focused on systemic approaches to building resilience. More than ever, sustained multistakeholder collaboration between businesses, government and society at large is needed to ensure our collective resilience. Security leaders and executives at the highest levels need to co-develop strategic foresight to steer effective decision-making to stay ahead of threats on the horizon.

Against this backdrop, our trusted global CSO 360 community will come together once again to share tactics and strategies to ensure the security, resilience, and sustainability of international businesses and government sectors. The **7th Global CSO 360 Congress** spans two and a half days, be prepared to embark on an extraordinary journey. We'll explore topics ranging from geopolitics, supply chain, crisis response, culture, climate risk, travel risk, insider threat, cyber attacks and much more. As the sun sets over Berlin, the networking events hosted by Pulse and our esteemed sponsors will provide a perfect backdrop for continuing those crucial conversations. These gatherings will not only enrich the CSO 360 experience but also offer the opportunity to explore the charm of the host city!

Join us for an event that goes beyond the ordinary, where knowledge and collaboration converge, and where the future of resilience strategies takes shape!

Reserve your spot at the 7th CSO 360 Congress in Berlin and be part of the driving force that shapes the future of security.

We look forward to welcoming you.  
 The Pulse Conferences Team

## Why Attend CSO 360 Congress?







- Innovate your strategy and security vision
- Leave inspired for action
- Engage with like-minded security leaders from around the world!
- Converge and scale security approaches
- Network with peers during the day conference, as well as in the evenings at dedicated cultural events
- Catch up with old friends and make new friends

## Agenda at a glance

All participants are invited to attend the networking events, an integral part of the CSO 360 experience.








WEDNESDAY, 6 DECEMBER

**CSO 360 Roundtable**  
Reception & Dinner

- 15:00  Arrivals and Welcome Afternoon Tea
- 15:20-17:30  **CSO 360 Roundtable**  
Arrive and dive into pure discussion on priorities that are shaped by participants in advance. No Slides. Held under The Chatham House Rule.
- 17:45  **Welcome Reception**  
Join this crucial ice-breaker at the venue - Pullman Bar
- 20:30  **Granny's Supper in Berlin**  
Kindly sponsored by 
- 23:00  Concludes





THURSDAY, 7 DECEMBER

**CSO 360 Congress**  
Day One

- 08:00  Coffee and Registration for 08:30 Congress Opening
- 08:30-17:40  **Congress Sessions**
- 18:00  **CSO 360 Networking Boat Cruise Reception**  
Kindly sponsored by 
- 20:30  **CSO 360 Networking Dinner**  
Kindly sponsored by 
- 22:30  Coaches Return to Pullman

FRIDAY, 8 DECEMBER

**CSO 360 Congress**  
Day Two

- 09:00  Welcome Coffee for 09:25 Congress Start
- 09:25-14:50  **Congress Sessions**
- 15:00  Afternoon Tea, Sponsors' Prize Draw
- 15:30  Goodbyes

## The Programme

Experienced moderators oversee an education, interactive mix of session formats steeped in peer to peer benchmarking!

- **Case studies** – Practical details that stick
- **Keynotes** – Discover something new. Short, impactful
- **Panels** – Global thought-leadership!
- **Fireside Chats** – Interview style questions!
- **Table Think Tanks** – Open table discussions!
- **Scenario Planning Exercise** – Collaborate, practice!
- **CSO 360 Roundtable** – priorities benchmarked!
- **Evening Networking Schedule** - Included receptions, boat tour, dinners. Continue the conversations whilst seeing Berlin, these events are an integral part of the CSO 360 experience!

## Who Participates?

Chief Security Officers, Regional Security Officers and Directors of Corporate Security, Resilience, Investigations and Intelligence who oversee security disciplines including and ranging from physical security, asset protection, financial crime, investigations, geopolitics, intelligence, loss prevention, cybersecurity, with a focus on holistic, integrated security risk.



## Meet the International Speaker Panel to date

- Andrew Devereux, Global Risk Intelligence Manager, Healix
- Bruno Kalhoj, Director, Security Risk Management Leader Europe - West, EY (Germany)
- Carolin Jameson, Head of Business Resilience & Security Projects, Siemens Healthineers (Germany)
- Cheryl Steele, VP, Global Security & Resilience (CSO), Starbucks Coffee Company (U.S.)
- Denise Groves, EMEA Regional Head of Enterprise Risk & Security Management, TE Connectivity (U.S.)
- Dorothea Gioe, Director Training, Emergent Risk International (UK)
- Florian Haacke, CSO, Head of Corporate Security, Porsche AG (Germany)
- Frank Gardner OBE Security Correspondent, BBC (UK)
- Gianluca Moroni, Smart Camp Expert, UNISFA - United Nations Interim Security Force for Abyei (Italy)
- Gilad Wax, Head of Security and ERM – EMEA, Cemex (Spain)
- Guy Mathias, Chair, Food & Drink Security Association (UK)
- James Mason, Enterprise Cyber Security, QinetiQ (UK)
- Jenny Reid, CEO, iFacts (Pty) Ltd (South Africa)
- Justin Crump, CEO, Sibylline (UK)
- Kai Roer, CEO & Founder, Praxis Security (Norway)
- Kevin Dupree, Investigator, Infected Blood Inquiry (UK)
- Kristina Kazmi, Director - Security & Intelligence Studio Operations EMEA, Netflix (The Netherlands)
- Lana Djurkin-König, Group Head of Corporate Security, Swiss Re (Germany)
- Mark Reading, Managing Director, Seneca Risk (Sierra Leone)
- Mark Wolsey, Head of Global Security, CRH (UK)
- Michael Beaupre, Head of Cyber Security, Hays AG (Germany)
- Michael Bender, Manager Intelligence-Global Security, Macquarie Group (U.S.)
- Mike Croll, Senior Lecturer, Buckinghamshire New University (UK)
- Monica Dorligh, Head of EMEA, Seerist (Denmark)
- Mustafa Calik, Security & Emergency Response Coordinator Tecnicas Reunidas, Qatar (Türkiye)
- Ned Farmer, Head of Global Intelligence & Security Programs, Transocean (U.S.)
- Lady Olga-Maitland, President and Chairman, Defence & Security Forum (UK)
- Ori Mor, VP, MAX Security (Israel)
- Owen Miles Field CTO, Everbridge (UK)
- Air Commodore (Rtd). Peter Drissell, Director Aviation Security, Civil Aviation Authority (UK)
- Philip Grindell, CEO & Founder, Defuse (UK)
- Rachael Hansen, Global Security | Threat Intelligence Manager, General Mills (U.S.)
- Rachel Briggs OBE, Co-Founder & CEO, The Clarity Factory (UK)
- Ryan Long, Head of Global Intelligence + Executive Protection, McDonald's (U.S.)
- Dr. Sally Leivesley, Managing Director, Newrisk Limited and Member, Register of Security Engineers and Specialists (UK)
- Sam Roper, Director Security, Netflix (The Netherlands)
- Sami Said, CSO/ CISO - Security Executive Director, Tunisia Telecom (Tunisia)
- Sebastian Tischer, Regional Director, ISF (Germany)
- Simon Scales, Head of Conduct Risk, Financial Services and Chairman, The Association of Corporate Investigators (UK)
- Stefanie Hach, Executive, F24 AG (Luxembourg)
- Steve Brown, Vice President, Cyber Security & Resilience Cyber & Intelligence Solutions - Europe, Mastercard
- Steve Young, CEO, The Association of Corporate Investigators (Switzerland)
- Thorsten Neumann, President & CEO, TAPA EMEA (Germany)
- Thomas Holwell, Head of EMEA, Seerist (UK)
- Tony Crilly, CEO, STS (UK)
- Wolfgang Zier, Head of Security,, Munich Re (Germany)
- Yolanda (Yoyo) Hamblen, Physical and Cyber Security Leadership, IFPO; Freelance Podcaster of The Security Circle Host; Physical Board Member, ASIS International (UK)
- Will Jelf, Senior Director (APAC), Global Security & Crisis Management, S&P Global (Singapore)

# The Agenda

*This is an organic work in progress - timings and topics may shift. Topics and sessions are shaped directly from the input of security practitioners in the security, intelligence, investigations and risk community.*

WEDNESDAY, 6 DECEMBER

**CSO 360 Roundtable  
Reception & Dinner**

THURSDAY, 7 DECEMBER

**CSO 360 Congress  
Day One**

FRIDAY, 8 DECEMBER

**CSO 360 Congress  
Day Two**

## Wednesday 6 December

### Pre-Congress: CSO 360 Roundtable

Welcome to the CSO 360 Roundtable Berlin 2023 - where candid discussions take centre stage, and priorities are driven by you the Participant.

Get ready for an unparalleled experience, as we dive headfirst into engaging conversations without the distractions of slides or formal presentations. This is a platform for dialogue, ensuring your voice is heard, and your shared insights hold immense value.

Hosted under The Chatham House Rule of non-attribution, we create a secure space where participants can freely share their perspectives, experiences, and expertise. What is said within the roundtable stays within the roundtable, fostering an environment of trust and openness.

At the **CSO 360 Roundtable**, we believe that the best discussions are those that arise from the collective wisdom of our diverse attendees. Prior to the event, we actively seek your input to shape the topics and prioritise the most critical issues you want to address. This way, every talking point is directly actionable, and you leave with a wealth of practical takeaways.

Join us at the CSO Roundtable and be a part of a dynamic, solution-oriented community that is redefining the way we exchange ideas and drive progress. Prepare to arrive, contribute, and immerse yourself in an authentic, knowledge-sharing experience that will leave a lasting impact on your strategic vision and decision-making.

### The 2023 Faculty - CSO 360 Roundtable Berlin!

Experienced practitioners work together closely to oversee what is a natural conversation shaped by you, the participant!

Chaired by: **Mark Wolsey**  
Head of Global Security, CRH (UK)

Co-Facilitators:

**Will Jelf**  
Senior Director (APAC), Global Security & Crisis Management, S&P Global (Singapore)

**Ned Farmer**  
Head of Global Intelligence & Security Programs, Transocean (U.S.)

**Denise Groves**  
EMEA Regional Head of Enterprise Risk & Security Management, TE Connectivity (U.S.)

**Michael Bender**  
Manager Intelligence-Global Security, Macquarie Group (U.S.)

**Sebastian Tischer**  
Regional Director, ISF (Germany)



## Pre-Congress: CSO 360 Roundtable Provisional Agenda - Shaped by You The Participant!

15:00  *Arrivals and Welcome Afternoon Tea*

15:20  WELCOME  
**Chairperson's Introductions and Objectives**  
**Mark Wolsey**, Head of Global Security, CRH

15:30  **Session 1: Global Geopolitical Situation - including Wars and Civil Unrest**  
**Ned Farmer**, Head of Global Intelligence & Security Programs, Transocean (U.S.)  
**Michael Bender**, Manager Intelligence-Global Security, Macquarie Group (U.S.)

*Short Break*

16:15  **Session 2:**  
**Operational Resilience - including BCM, Crisis, Evacuation, Supply Chain**  
**Will Jelf**, Senior Director (APAC), Global Security & Crisis Management, S&P Global (Singapore)  
**Mark Wolsey**, Head of Global Security, CRH

17:05  **Session 3:**  
**Enterprise Risk Predictions - including CSO Role, Impact of AI...**  
**Denise Groves**, EMEAI Regional Head of Enterprise Risk & Security Management, TE Connectivity (U.S.)  
**Sebastian Tischer**, Regional Director, ISF  
**Mark Wolsey**, Head of Global Security, CRH

*Wrap Up and Evening Networking Commences*

17:30-  
17:35  NETWORKING  
**Welcome Reception**  
**Pullman Berlin Schweizerhof Hotel**  
Join peers for drinks immediately following the CSO 360 Roundtable discussion to continue the networking.

20:30-  
23:00  NETWORKING  
**Granny's Supper in Berlin!**  
**Restaurant Kartoffelkiste 'Potato Box'**  
Kartoffelkiste im Europacenter,  
Tauentzienstr. 9-12, 10789 Berlin  
[www.kartoffelkiste-berlin.de](http://www.kartoffelkiste-berlin.de)  
Located in the centre of Berlin a few minutes walk from the Pullman, Kartoffelkiste offers German homemade seasonal cuisine, including favourites like the huge grilled pork knuckle or the famous Berlin curry sausage.

*Kindly sponsored by:*





Thursday 7 December

## CSO 360 Congress Day One

- 07:45  *Arrivals, Coffee and Registration*
- 08:10  **Chairperson's Opening**  
**Simon Scales (UK)**
- 08:15  KEYNOTE AND Q&A  
**Global Security Horizon: What's Next?**  
**Frank Gardner OBE, Security Correspondent, BBC (UK)**  
**Justin Crump, CEO, Sibylline (UK)**
- 09:05  HOST NATION OPENING CASE STUDY  
**Transforming Corporate Security at Porsche: Leveraging the Dynamics of Global Change**  
Not only understand the challenges faced by a Corporate Security department within a recently listed automotive company, but how it successfully transforms its security portfolio, processes, and resources to navigate and leverage the dynamics of global change. An unprecedented shift in geopolitics poses fresh challenges for global players, requiring further integration of corporate security into managerial decision-making processes. Additionally, the ongoing convergence of technological and security disciplines demand the adoption of a holistic approach regarding the integration of security in business processes and technology across value chains and product lifestyle. Lastly, society's commitment for increasing sustainability requires companies to reassess their path to providing growth opportunities within a security context.  
**Florian Haacke, CSO | Head of Corporate Security, Porsche AG (Germany)**
- 09:25  CASE STUDY  
**The Business Value of Corporate Security: Sustainable Commercial Success Through Resilience, Insight and Crisis Leadership in a Volatile World**  
The evolving global security landscape of recent years has had a significant impact on the role of the CSO and the value of corporate security function. This session will explore the reasons why this is the case and present the conclusions of an extensive research paper undertaken by Rachel over the last year. It's the culmination of mountains of research undertaken by Rachel, including interviews with CEOs, CFOs, CSOs and many other business leaders and will be of great interest/relevance to the conference attendees  
**Mark Wolsey, Head of Global Security, CRH (UK) and Rachel Briggs OBE, Co-Founder and CEO, The Clarity Factory (UK)**
- 09:50  KEYNOTE  
**Israel-Hamas War: The Phenomenon Of Social Unrest + Lessons Learned On Resilience**  
**Ryan Long, Head of Global Intelligence & Executive Protection, McDonald's (U.S.)**
- 10:10  FIRESIDE CHAT  
**The Evolving Role of the CSO as a Risk Advisor to Leaders**  
Security leadership during tough economic times, recession and strikes. Explore the concept of the risk/threat landscape living at the intersection of different risks (i.e. civil unrest, supply chain, operations, brand reputation). We even "prepare" for risks and crisis in risk silos. What do we consider to be the biggest risk/ threat to their operations by 2030?  
Chaired by: **Cheryl Steele, VP, Global Security & Resilience (CSO), Starbucks Coffee Company (U.S.)**  
Joined by: **Wolfgang Zier, Head of Security, Munich Re (Germany)**  
**Thorsten Neumann, President & CEO, TAPA EMEA (Germany)**  
**Denise Groves, EMEA Regional Head Enterprise Risk & Security Management, TE Connectivity (U.S.)**  
**Guy Mathias, Director Risk & Operations, Suntory; Chair, UK Food & Drink Security Association (UK)**
- 10:45  *Morning Coffee Break*
- 11:15  CASE STUDY  
**Journey to Develop a Security Framework and TOM to Improve and Professionalize Security**  
Hear how Bruno has initiated a security risk management Center of Expertise in EY, centralizing and professionalizing the security function across 25 countries. The teams have thereby achieved a much higher level of maturity, better use of the resources, faster execution, higher quality and compliance. The transformation is recognized at regional and global management, so the next phase is to scale up the model that will span 60 countries, around 300 offices and around 100.000 employees.  
**Bruno Kalhoj, Director, Security Risk Management Leader Europe - West, EY (Germany)**



- 11:35** ○ KEYNOTE  
**Assessing Cybersecurity and Multidimensional Risk Beyond the Perimeter**  
**Steve Brown, Vice President, Cyber Security & Resilience, Cyber & Intelligence Solutions - Europe, Mastercard (UK)**
- 11:55** ○ CASE STUDY  
**Managing the Risk of Cyberattacks and Ransomware**  
**Stefanie Hach, Executive, F24 AG (Luxembourg)**
- 12:10** ○ CASE STUDY  
**Beat Cybercrime: Engage the Boardroom, Maximize Technology, Leverage Human Capital**  
 Cybercrime is one of the greatest threats we face in our modern era. Too often, companies and their leaders believe they are safe when they are not. This is complacency. It hits the hardest. And technology is not enough. Hear how Michael leads the fight against cybercrime by advocating for a multi-dimensional approach unifying technology, people, and processes - prioritized by threats, risks, and opportunities. He will discuss how organisations can improve their cyber security posture by leveraging artificial intelligence and machine learning, investing in upskilling, and building strategic partnerships at the boardroom level to thrive in the evolving threat landscape.  
**Michael Beaupre, Head of Cyber Security, Hays (Germany)**
- 12:35** ○ CASE STUDY  
**Building Holistic Resilience**  
 BCM, CM, RiskIntel - how does it all feed into each other to have a valuable contribution to the business?  
**Carolin Jameson, Head of Business Resilience & Security Projects, Siemens Healthcare (Germany)**
- 12:50** ◇ *Lunch*
- 13:40** ○ KEYNOTE  
**AI: Risks and Opportunities for Resilient Security Operations**  
**Hugh Farquhar, VP of Product for Corporate Security, Dataminr (UK)**
- 14:00** ○ KEYNOTE  
**Impact of Combining Human-Led and Artificial Intelligence on Empowering Proactive Threat Intelligence**  
**Monica Dorligh, Head EMEA, Seerist (Denmark) and Thomas Holwell, Head EMEA, Seerist (UK)**
- 14:15** ○ CASE STUDY  
**Predictive Analytics and Automation for Proactive Field Security Management**  
**Wolfgang Zier, Head of Security, Munich Re (Germany)**
- 14:35** ○ KEYNOTE  
**Innovation and Resilience in Action: How to Successfully Navigate the Complexity of Multiple Events**  
**Owen Miles, Field CTO, Everbridge (UK)**
- 14:55** ○ PANEL  
**Security Professionalism: Spotlight on Inclusion/ Diversity and Mental/ Physical Welfare**  
 Join an insightful panel discussion on security professionalism. Seasoned security practitioners will candidly share their wealth of experiences and invaluable insights to navigate the complexities of security work, promote inclusivity, and prioritise the well-being of professionals dealing with demanding and sensitive content. Inclusion and diversity, delving into the importance of fostering inclusive environments within the security sector. Strategies and initiatives aimed at promoting inclusion will be shared.  
 Chaired by: **Sam Roper, Director Security, Netflix (The Netherlands)** and **Kristina Kazmi, Director - Security & Intelligence Studio Operations EMEA, Netflix (The Netherlands)**  
 Joined by: **Gianluca Moroni, Smart Camp Expert, UNISFA - United Nations Interim Security Force for Abyei (Italy)**; **Thomas Murphy, Intelligence & Due Diligence Manager, Google DeepMind (UK)**; **Rachael Hansen, Threat Intelligence Manager, General Mills (U.S.)**

15:30 ◊ *Afternoon Tea Break*

**Timings Breakdown:**

- 60 second introductions per table host from the stage
- 30 minutes table group discussion
- 2 minutes wrap up per table host from the stage

16:00 ○ **Chief Security Officer Think Tanks**

Select your preferred roundtable for an in-depth table level discussion with peers.  
Key findings and trends will be shared back from the stage at the end!

**Roundtable 1: Activism, Social Unrest, Population Movement**

Social unrest in the MENA region, particularly unrest driven by commodity (grain, power availability, O&G, etc.) and/or political economy issues (sanctions, IMF conditionalities)

Led by: **Gilad Wax**, Head of Security and ERM – EMEA, Cemex (Spain), **Michael Bender** Manager Intelligence-Global Security, Macquarie Group (U.S.); **Guy Mathias**, Director Risk & Operations, Suntory; Chair, UK Food & Drink Security Association (UK)

**Roundtable 2: Talent Management and Skills Gaps**

Led by: **Chris Meager** and **James Butler**, Directors, enteles (UK) With **Air Commodore (Rtd). Peter Drissell**, Director Aviation Security, Civil Aviation Authority (UK)

**Roundtable 3: Travel Risk**

Led by: **Rachael Hansen**, Threat Intelligence Manager, General Mills (U.S.); **Ned Farmer**, Head of Global Intelligence & Security Programs, Transocean (U.S.)

**Roundtable 4: Anti-Illicit Trade**

Led by: **Tony Crilly**, CEO, STS (UK)

**Roundtable 5: How are Security Leaders Leveraging AI / Automation?**

Led by: **Hugh Farquhar**, VP of Product for Corporate Security, Dataminr (UK)

16:50 ○ KEYNOTE  
**ROI in Security ROI in Security – The Chip on the Shoulder and What We Can Do About It**  
**Ori Mor**, VP, MAX Security (Israel)

17:05 ○ CASE STUDY  
**Sustaining United Resilience in Response to Devastating Natural Disasters**  
Hear first-hand experiences and shared learnings from the recent earthquakes in Türkiye and how vitally important it is to unite our response efforts to devastating disasters to sustain resilience. Insights will raise awareness on how dangerous political polarisation and partisan implementations can be.  
**Mustafa Calik**, Security & Emergency Response Coordinator, Tecnicas Reunidas, Qatar (Türkiye)

17:15 ○ FIRESIDE CHAT  
**Climate Security Resilience: Preparation and Incident Response**  
Chaired by: **Lana Djurkin-König**, Group Head of Corporate Security, Swiss Re (Germany)  
Joined by:  
**Will Jelf**, Senior Director (APAC), Global Security & Crisis Management, S&P Global (Singapore)  
**Gilad Wax**, Head of Security and ERM – EMEA, Cemex (Spain)  
**Ned Farmer**, Head of Global Intelligence & Security Programs, Transocean (U.S.)

17:45 ◊ *Close of Day One*  
*Evening Networking Commences*

18:00



NETWORKING

### CSO 360 Boat Cruise Reception

Hear more about the history of Berlin as we sail past key landmarks. Exclusivity of River Boat - beautifully decorated for Christmas with music.

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riskrecon  
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20:30



NETWORKING

### CSO 360 Dinner at Kaefer Dachgarten Restaurant, The Reichstag Building

Enjoy stunning views of Berlin during dinner with the CSO 360 group at the Käfer restaurant at the top of the Reichstag Parliament building.

*Kindly sponsored by*

  
REFINED INSIGHT



22:30



Friday 8 December

## CSO 360 Congress Day Two

08:45 ◊ *Arrivals, Coffee and Registration*

08:55 ○ **Chairperson's Welcome Back**  
Lady Olga Maitland

09:00 ○ KEYNOTE  
**Fixated Threats to the C-Suite**  
Philip Grindell, CEO & Founder, Defuse (UK)

09:25 ○ KEYNOTE  
**Building Strategic Intelligence Capacity: Training Teams to Provide and Integrate Strategic Assessments**  
Dorothea Gioe, Director of Training, Emergent Risk International (U.S.)

09:40 ○ KEYNOTE  
**Security Culture**  
Kai Roer, CEO & Founder, Praxis Security (Norway)

10:05 ○ INVESTIGATION INQUIRIES  
**Infected Blood Inquiry (IBI) and Al-Sweady Public Inquiry**  
Kevin will share insights and learnings from two major inquiries, lasting 4.75 years and 4.25 years respectively. Hear the key challenges in dealing with multiple (400+) witnesses, physical searches of Government and paper repositories for evidence, and other key learnings for security and investigations professionals.

- Al-Sweady Public Inquiry started in 2010. The first-time retired police detectives had been used in a UK public inquiry; due the allegations of murder. In 2003 UK & USA and other nations use military force to overthrow Saddam Hussein. In 2004 (during the 're-building period') at Friday prayers, religious leaders used false information to incite a crowd to attack a British Army patrol. A 4-hour battle ensued in which a number of Iraqis were killed or arrested.
- Infected Blood Inquiry (IBI) started in 2018, and is due to publish its final report in October 2023. It was alleged that the UK Government between the late 1960's and 1993 had given people HIV and Hepatitis (B & C) via blood and blood products during treatment for haemophilia and operations.

**Kevin Dupree, Investigator, Infected Blood Inquiry and Al-Sweady Public Inquiry (UK)**

10:25 ○ UPDATES  
**Investigations Standards and Landscape**  
Steve will look at recent trends on the investigations landscape, including the ACI role in the drafting of the ISO internal investigations Standards (ISO 37008), due for publication in November 2023. Timely updates given that many security departments have an investigations responsibility.  
**Steve Young, Chief Executive Officer, The Association of Corporate Investigators (Switzerland)**

10:40 ◊ *Morning Coffee Break*

11:10 ○ CASE STUDY  
**Lights down and Enemy at the Gate: IT Security vs. Service Availability of Critical Mission infrastructure during Field Emergencies**  
IoT is now an integral part of Humanitarian field deployment whether Humanitarian, Peacekeeping or NGOs as it plays a fundamental part in assuring: Resiliency, Safety and Security, Sustainability and Operations  
**Gianluca Moroni, Smart Camp Expert, UNISFA - United Nations Interim Security Force for Abyei (Italy)**

11:35 ○ KEYNOTE  
**Emerging Risks and Predictions – The Road to 2030**  
Which risks are most likely to put an increasing strain on risk management procedures, and what are the best forecasting models to forecast the future trajectory of emerging incidents, developments, and trends?  
**Andrew Devereux, Global Risk Intelligence Manager, Healix (UK)**

11:50 ○ CSO OPINIONS  
**Securing Europe's Supply Chain – Energy, Nuclear War, Quantum Case Studies – Ukraine, Moldova, Finland**

- Nuclear fuel security and radiation terrorism
- Hypersonic Weapons and Energy Security in Europe
- Why does Taiwan matter to Europe?
- Quantum encryption in space
- CSO's predictions for 2024 risks and security profit opportunities
- ESG and Resilience Planning for war attack recovery

**Dr. Sally Leivesley, Managing Director, Newrisk Limited; Member, Register of Security Engineers**

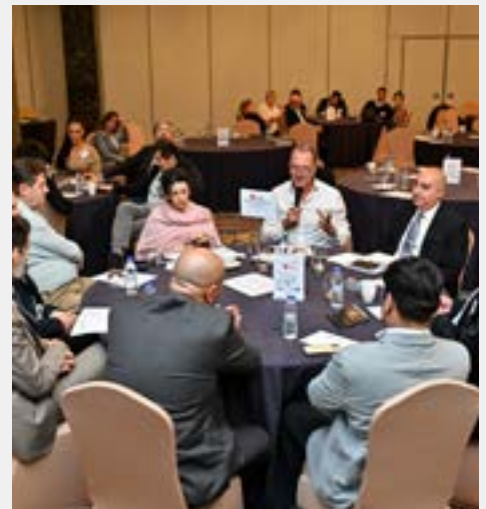
- 12:20 ○ KEYNOTE  
**Hacking from the Hotel and Other Red Team War Stories – Lesson's learned for CSO/CISO's.**  
 James has been (physical) red teaming for over a decade and has successfully infiltrated some of the world's largest organisations, including top-tier banks, Insurance, Legal, Healthcare, Critical National In-frastructure and other highly sensitive environments, all with a proud, never been caught record. isinformation is making it even tougher for companies and organisations to navigate risk successfully.  
**James Mason, Enterprise Cyber Security, QinetiQ (UK)**
- 12:45 ○ OPEN DISCUSSION  
**Holistic Security Journeys: Mind the Gap between Cyber and Physical Security in Global Enterprise-wide Security Programmes**  
  - How can we create resilient holistic cyber-physical security ecosystems?
  - How are we progressing global public-private collaborations?
  - Insider threat trends update
  - What technology game-changers will transform how security is managed in the future?
 Led by: **Yolanda (Yoyo) Hamblen, Physical and Cyber Security Leadership, IFPO UK Board Member, Freelance Podcaster of The Security Circle Host, ASIS International Physical Board Member and ASIS** With: **Lady Olga-Maitland, President and Chairman, Defence & Security Forum (UK); Sami Said, CISO/ CSO - Security Executive Director, Tunisia Telecom (Tunisia); Air Commodore (Rtd). Peter Drissell, Director Aviation Security, Civil Aviation Authority (UK)**
- 13:15 ◇ *Lunch*
- 14:00 ○ KEYNOTE  
**Protecting Supply Chain Resilience against Organised Crime Group Attacks**  
  - How resilient is your support chain – do you know the risks? Understanding when, where and how cargo crimes occur
  - The types of products most at risk
  - The modus operandi of OCGs
  - The geography of cargo losses in EMEA
  - Public-private collaboration
  - Available solutions to protect facilities, vehicles and personnel**Thorsten Neumann, President & CEO, TAPA EMEA (Germany)**
- 14:20 ○ CASE STUDY  
**Escape from Sudan**  
 First hand account of and learnings from 7 evacuations from Sudan this year!  
**Mark Reading, Managing Director, Seneca Risk Consulting (UK)**
- 14:50 ○ CLOSING KEYNOTE - THE FUTURE  
**The Security Applications of Wearable Technology**  
**Mike Croll, Senior Lecturer, Buckinghamshire New University (UK)**
- 15:20-15:45 ◇ *Close of Day Two, Afternoon Tea Break and Sponsors' Prize Draw - Must be Present to Win! Goodbyes*

# Sponsorship Opportunities

Unrivalled Branding, Networking & Meetings Benefits

- **1-2-1 Meetings with security directors**
- **Speaking** - demonstrate thought-leadership
- **Wish Lists** - included in all packages
- **Unrivalled networking** - team invitation to join all the evening receptions, dinners and cultural activities.

To find out more about how you can get participate as a provider or advisor to the security, resilience, investigations, intelligence community, please contact [teampulse@pulseconferences.com](mailto:teampulse@pulseconferences.com)



## Testimonials

“Excellent location, content and organisation. Very good environment for networking and the atmosphere was exceptional!”

**Head of Security Services UK EMEA, Credit Suisse (UK)**

“Superb!”

**Global Safety & Security Manager,  
McDonald's Corporation (UK)**

“Networking and global attendees from all around the world!”

**Chief Human Resources & Corporate Services Officer,  
SOCAR (Türkiye)**

“As this was my first CSO 360 event, I had no preconceptions. Therefore, I was more than pleasantly surprised as I experienced such a warm friendly, professional and fast-moving conference and networking event. I met so many old friends, new contacts, good people, possible suppliers, clients or contractors. A fabulous and valuable use of 3 days of my time!”

**Head of Global Security, Brown Brothers Harriman (UK)**

“This is an industry-leading conference and should be considered mandatory for all risk management professionals“

**Head of Global Intelligence, McDonald's (United States)**

“It is good to explore new horizons and to hear practical tactics and strategies on diversity, equity and inclusion!”

**CSO, SLB (Türkiye)**

“Brilliantly organised, fascinating content and great fun!”

**Senior Director (APAC) Global Security & Crisis  
Management, S&P Global (Singapore)**

“I have never experienced such an insightful and innovative gathering of security professionals in my fourteen years career as security professional. Every moment was riveting. I am eagerly looking forward to the next event”

**CSO, Pan African Capital Holdings (South Africa)**

“I just had the best conference ever!”

**CCO, BT (The Netherlands)**

“Great programme, great organization and great attendance have made discussions useful and passionate. Listening testimonials, sharing experiences and ideas regarding good practises, discovering other industries or business! You have made my days in Vienna!”

**Europe Industries Security Officer, AIR LIQUIDE (France)**

“A fantastic event. Awesome speakers addressing a diverse range of interesting and relevant topics. Also, great job by Team Pulse. We have been looked after so well! Thank you!”

**Regional Security Director, Caterpillar Inc (Switzerland)**

“A fantastic opportunity offered by Pulse Team to meet world class practitioners and stay on top of best practices in the global security and investigations world!”

**Chief Investigations Officer, African Development Bank  
(Ivory Coast)**

“Simply amazing, topics and speakers were of current interest and the best in the industry”

**CSO, Delhivery (India)**

“Simply the best event for security practitioners. Real expertise and knowledge sharing”

**Group CISO, Unipart Group (UK)**

“A very useful congress. Excellent speakers and great discussions during the different sessions. I enjoyed this event that, indeed, will be useful for my upcoming security analysis.”

**Director, Control Risks Mexico, Equinor (Mexico)**

“This was my first Pulse event. The topics covered were great and getting to know the participants and sharing information opened my horizons!”

**Security Manager, McDonald's  
Corporation (Türkiye)**

“Wow! Great quality speakers. Exciting networking events!”

**Forensic Services, KCB Group PLC (Kenya)**

## Testimonials

“Excellent event! Team Pulse really knows how to make a conference feel welcoming and engaging”

**Geopolitical Intelligence & Analysis, United Airlines**  
(United States)

“Many thanks to the entire panel as well as the conference organisers. Things continue at pace with some exciting contributions here at CSO 360, including a discussion on diversity in the security profession, something I’m glad to say the ACi sees as a key tenet of its vision and practice.”

**Group Head of Security, British American Tobacco (UK)**

“I have really enjoyed the online version of the congress, would go as far as saying it exceeded my expectations. Some really top notch speakers, high level of interactivity and engagement, brilliant multichannel participation opportunities.”

**Security Director, Melia Hotels International (UK)**

“The Pulse 360 CSO Congress provided significant value and information in a short timeframe, particularly with regard to tradecraft, best practices, and networking.”

**Senior Security Intelligence Analyst for the Americas, Cargill (USA)**

“Great event, well organized by a professional team”

**Security, Al Ahli Group (UAE)**

“A great congress, packed with valuable information and insight for CSO’s and their senior security managers.”

**VP Global Security Operations, 21st Century Fox (UK)**

“A great team bringing up together experts to create a wonderful event to learn, share and expand your network.”

**Intelligence and Travel Security Specialist Coesia (Italy)**

“As always, Pulse team organized a very interesting conference that allows all the security community to communicate and share their experiences. For me it was very important to hear the opinions of some of the best professionals of the security industry.”

**CSO, Logista (Portugal)**

“Absolutely excellent! The quality of the presentations, and the ideas shared, were first class. Looking forward to implementing what we learned. Looking forward to the next one!”

**Founder/CSO, Resilient World (Switzerland)**

“A magnificent virtual “ground-breaking” conference supported by a whole host of key professional stakeholders”

**Director of Investigations, Regulator (UK)**

“Excellent event! Team Pulse really knows how to make a conference feel welcoming and engaging”

**Geopolitical Intelligence & Analysis, United Airlines**  
(United States)

“The CSO 360 Conference was a fantastic opportunity to exchange information and to share perspectives in a collegial environment.”

**Senior Director of Security, Atlas Air (USA)**

“CSO 360 continues to provide a great platform for security professionals!”

**Managing Director, Seneca Risk (Sierra Leone)**

“Decades of security experience with a global perspective.”

**Sr. Analyst, Global Intelligence/Incident Management, Royal Caribbean Cruise Lines (USA)**

“A great one stop shop of the top CSO minds!”

**VP, Corporate Security and Resilience, Pearson (UK)**

“Under the unprecedented circumstances of COVID, you did an outstanding job at bringing together high quality thought leaders and delivered an excellent, interactive and thought provoking Conference – Bravo!”

**CSO, CSL Global / Supply Chain Secure**

“This opened up many new horizons, thank you.

Nice meeting intellectual security business people!”

**Deputy CSO, LC Waikiki (Türkiye)**



## Our 2023 venue

### Pullman Berlin Schweizerhof

Budapester Str. 25, 10787  
Berlin, Germany



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### Tier 1 - Delegate

(Practitioners based outside Germany)

**EUR 600** + 19% German Tax

### Tier 2 - Delegate

(Practitioners based in Germany)

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Available to book by in-house practitioners – i.e. persons who are doing the role of Chief Security Officer, Directors and Senior Managers of Intelligence, Investigations, Risk, Resilience and other in-house executives roles who are not providing services, products or advice directly or indirectly to the security community. Pulse is in the process of registering with the tax authorities in Germany.

### Tier 3 - Advisory

(Providers & Consultants)

**EUR 1200** + 20% UK Tax chargeable

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- Daily lunch, coffee breaks and refreshments
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- Post-event presentation materials (subject to speaker opt-out)
- Certificate of attendance soft copy provided post-event on request
- Invitation to join the [Pulse Security Circle – a rapidly growing and international trusted community for CISOs, CSOs, senior security practitioners, technology luminaries and industry commentators sharing insights and to benchmarking tactics and strategies.](#)

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