

6-8 December 2023 | Pullman Berlin Schweizerhof | Berlin | Germany

Leadership and Resilience: Strategies to Protect People, Profits, Property, Information and Reputation

www.cso360congress.com

Unrivalled
Evening
Networking
Schedule -
all included!

Welcome and many thanks to our wonderful 2023 Sponsors!

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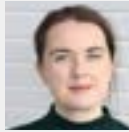
Swiss
CyberSecurity



Some of our International Speaker Panel for Berlin 2023



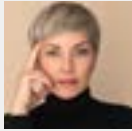
Michael Beaupre
Head of Cyber Security,
Hays AG
GERMANY



Carolin Jameson
Head of Business Resilience
& Security Projects,
Siemens Healthcare
GERMANY



Sami Said
CSO/ CISO - Security
Executive Director,
Tunisia Telecom
TUNISIA



Lana Djurkin-König
Group Head of Corporate
Security, Swiss Re
GERMANY



Eduardo Jany
Chief Security Officer,
News Corp
U.S.



Kobe Shwartz
Head of Cyber & Threat
Intelligence Analysis,
Corporate Security, Signify
ISRAEL



Ned Farmer
Head of Global
Intelligence & Security
Programs, Transocean
U.S.



Bruno Kalhoj
Director, Security Risk
Management Leader Europe
West, Ernst & Young
GERMANY



Cheryl Steele
VP, Global Security &
Resilience (CSO),
Starbucks Coffee Company
U.S.



Frank Gardner OBE
Security Correspondent,
BBC
UK



Ryan Long
Head of Global
Intelligence + Exec
Protection, McDonald's
U.S.



Julia Vincke
Vice President Security,
BASF Group
GERMANY



Denise Groves
EMEA Regional Head of
Enterprise Risk & Security
Mgt, TE Connectivity
U.S.



Gianluca Moroni
Smart Camp Expert
UNISFA - UN Interim
Security Force
ITALY



Gilad Wax
Head of Security and
ERM EMEA, Cemex
SPAIN



Florian Haacke
CSO, Head of Corporate
Security, Porsche AG
GERMANY



Thorsten Neumann
President & CEO,
TAPA EMEA
GERMANY



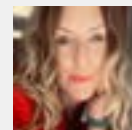
Wolfgang Zier
Head of Security,
Munich Re
GERMANY



Peter Ling
Vice President - Global
Cybersecurity Partnerships
and Cyber Resilience
Programs Mastercard
CANADA



Dr. Michael Bender
Interelligence Analyst
Macquarie
U.S.



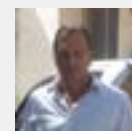
Yolanda (Yoyo) Hamblen
Physical and Cyber
Security Leadership, IFPO
and ASIS, Podcaster
UK



Guy Mathias
Director Risk & Operations
Suntory
UK



Sam Finn
Manager, Aviation Security &
Intelligence / Chef de Service
Sûreté aérienne et Intelligence
Air Canada
CANADA



Mark Wolsey
Head of Global
Security, CRH
UK



**Group Head of Security
& Investigations,
British American
Tobacco achael**



Crawford Robinson
Group Head of Security
& Investigations, British
American Tobacco
UK



**Air Commodore (Rtd).
Peter Drissell**
Director Aviation Security,
Civil Aviation Authority
UK

“Once you attend this conference, you become a part of the family. The socialising offered by CSO 360 is the most important aspect. This community building through shared experiences makes it different from other conferences”



Resilience Strategies to Protect People, Profits, Property, Information and Reputation

Willkommen in Berlin 2023!

We are thrilled to unveil the new dates and location for the highly anticipated 7th CSO 360 Congress, our flagship global event! We cordially invite you to join security professionals from around the world in the vibrant city of Berlin on 6-8 December 2023.

In today's rapidly changing world, where threats in geopolitical, technological, business, and economic realms continue to evolve, this trusted global community will come together once again. Here, we will collectively share tactics and strategies to ensure the security, resilience, and sustainability of international businesses and government sectors.

Our immersive and diverse security agenda will delve into the complexities of a dynamically shifting global landscape. The focus will be on embracing volatility, uncertainty, complexity, and ambiguity, and participants will depart with valuable insights and actionable ideas to make a positive impact.

During the two and a half-day interactive program, be prepared to embark on an extraordinary journey. We'll explore topics ranging from geopolitics, supply chains, response and recovery, human security, and culture to disinformation, climate risk, threat horizons, and mitigations. Moreover, stay ahead of the game with the latest breaking security news.

Register at www.cso360congress.com #CSO360

As the sun sets over Berlin, the networking events hosted by Pulse and our esteemed sponsors will provide a perfect backdrop for continuing those crucial conversations. These gatherings not only enrich the CSO 360 experience but also offer the opportunity to explore the charm of the host city.




Join us for an event that goes beyond the ordinary, where knowledge and collaboration converge, and where the future of resilience strategies takes shape. Reserve your spot at the 7th CSO 360 Congress in Berlin and be part of the driving force that shapes the future of security. We look forward to welcoming you!

Agenda at a glance

All participants are invited to attend the networking events, an integral part of the CSO 360 experience.







WEDNESDAY, 6 DECEMBER

CSO 360 Roundtable Reception & Dinner

- 15:00  Arrivals and Welcome Afternoon Tea
- 15:20-17:30  **CSO 360 Roundtable**
Arrive and dive into pure discussion on priorities that are shaped by participants in advance. No Slides. Held under The Chatham House Rule.
- 18:00  **Welcome Reception**
Join this crucial ice-breaker at the Pullman Berlin!
- 20:30  **Supper in Berlin**
Kartoffelkiste Restaurant





THURSDAY, 7 DECEMBER

CSO 360 Congress Day One

- 08:00  Coffee and Registration for 08:30 Congress Opening
- 08:30-17:40  **Congress Sessions**
- 18:00-20:00  **CSO 360 Boat Reception**
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- 20:30-22:30  **CSO 360 Dinner**
Kindly sponsored by


FRIDAY, 8 DECEMBER

CSO 360 Congress Day Two

- 09:00  Welcome Coffee for 09:25 Congress Start
- 09:25-14:50  **Congress Sessions**
- 15:00  Afternoon Tea, Sponsors' Prize Draw
- 15:30  Goodbyes

Why Attend CSO 360 Congress?

- Innovate your strategy and security vision
- Leave inspired for action
- Engage with like-minded security leaders from around the world
- Converge and scale security approaches
- Network with peers during the day conference, as well as in the evenings at dedicated cultural events
- Catch up with old friends and make new friends

Who Participates?

Chief Security Officers, Regional Security Officers and Directors of Corporate Security, Resilience, Investigations and Intelligence who oversee security disciplines including and ranging from physical security, asset protection, financial crime, investigations, geopolitics, intelligence, loss prevention, cybersecurity, with a focus on holistic, integrated security risk.

Register at www.cso360congress.com #CSO360



Meet the International Speaker Panel to date

- **Andreas Wuchner**
NED | Risk Advisor | Investor (Switzerland)
- **Bruno Kalhoj**
Director, Security Risk Management Leader Europe West, Ernst & Young (Germany)
- **Carolyn Jameson**
Head of Business Resilience & Security Projects, Siemens Healthcare (Germany)
- **Cheryl Steele**
VP, Global Security & Resilience (CSO), Starbucks Coffee Company (U.S.)
- **Crawford Robinson**
Group Head of Security & Investigations, British American Tobacco (UK)
- **Denise Groves**
EMEA Regional Head of Enterprise Risk & Security Management, TE Connectivity (U.S.)
- **Eduardo Jany**
Chief Security Officer, News Corp (U.S.)
- **Florian Haacke**
CSO | Head of Corporate Security, Porsche AG (Germany)
- **Frank Gardner OBE**
Security Correspondent, BBC (UK)
- **Gianluca Moroni**
Smart Camp Expert, UNISFA - United Nations Interim Security Force for Abyei (Italy)
- **Gilad Wax**
Head of Security and ERM – EMEA, Cemex (Spain)
- **James Mason**
Enterprise Cyber Security, QinetiQ (UK)
- **Julia Vincke**
Vice President Security, BASF Group (Germany)
- **Justin Crump**
CEO, Sibylline (UK)
- **Kai Roer**
CEO & Founder, Praxis Security (Norway)
- **Kevin Dupree**
Investigator, Infected Blood Inquiry (UK)
- **Kobe Schwartz**
Head of Cyber & Threat Intelligence Analysis | Corporate Security, Signify (Israel)
- **Lana Djurkin-König**
Group Head of Corporate Security, Swiss Re (Germany)
- **Mark Wolsey**
Head of Global Security, CRH (UK)
- **Michael Beaupre**
Head of Cyber Security, Hays AG (Germany)
- **Michael Bender**
Manager Intelligence-Global Security, Macquarie Group (U.S.)
- **Mustafa Calik**
Project Security Manager, Harekar Group (Türkiye)
- **Ned Farmer**
Head of Global Intelligence & Security Programs, Transocean (U.S.)
- **Lady Olga-Maitland**
President and Chairman, Defence & Security Forum (UK)
- **Air Commodore (Rtd). Peter Drissell**
Director Aviation Security, Civil Aviation Authority (UK)
- **Peter Ling**
Vice President - Global Cybersecurity Partnerships and Cyber Resilience Programs, Mastercard (Canada)
- **Philip Grindell**
CEO & Founder, Defuse (UK)
- **Rachael Hansen**
Global Security | Threat Intelligence Manager, General Mills (U.S.)
- **Ryan Long**
Head of Global Intelligence + Executive Protection, McDonald's (U.S.)
- **Dr. Sally Leivesley**
Managing Director, Newrisk Limited and Member, Register of Security Engineers and Specialists (UK)
- **Sam Finn**
Manager, Aviation Security and Intelligence / Chef de Service - Sûreté Aérienne et Intelligence, Air Canada (Canada)
- **Sami Said**
CSO/ CISO - Security Executive Director, Tunisia Telecom (Tunisia)
- **Simon Scales**
Head of Conduct Risk (UK)
- **Steve Young**
Chief Executive Officer, The Association of Corporate Investigators (Switzerland)
- **Thorsten Neumann**
President & CEO, TAPA EMEA (Germany)
- **Wolfgang Zier**
Head of Security, Munich Re (Germany)
- **Yolanda (Yoyo) Hamblen**
Physical and Cyber Security Leadership, **IFPO**; Freelance Podcaster of The Security Circle Host; Physical Board Member, **ASIS International** (UK)

The Agenda

This is an organic work in progress - timings and topics may shift. Topics and sessions are shaped directly from the input of security practitioners in the security, intelligence, investigations and risk community.

WEDNESDAY, 6 DECEMBER

CSO 360 Roundtable
Reception & Dinner

THURSDAY, 7 DECEMBER

CSO 360 Congress
Day One

FRIDAY, 8 DECEMBER

CSO 360 Congress
Day Two

Wednesday 6 December

Pre-Congress: CSO 360 Roundtable

Welcome to the CSO 360 Roundtable Berlin 2023 - where candid discussions take centre stage, and priorities are driven by you.

Get ready for an unparalleled experience, as we dive headfirst into engaging conversations without the distractions of slides or formal presentations. This is a platform for dialogue, ensuring your voice is heard, and your shared insights hold immense value.

Hosted under The Chatham House Rule of non-attribution, we create a secure space where participants can freely share their perspectives, experiences, and expertise. What is said within the roundtable stays within the roundtable, fostering an environment of trust and openness.

At the CSO 360 Roundtable, we believe that the best discussions are those that arise from the collective wisdom of our diverse attendees. Prior to the event, we actively seek your input to shape the topics and prioritize the most critical issues you want to address. This way, every talking point is directly actionable, and you leave with a wealth of practical takeaways.

Join us at the CSO Roundtable and be a part of a dynamic, solution-oriented community that is redefining the way we exchange ideas and drive progress. Prepare to arrive, contribute, and immerse yourself in an authentic, knowledge-sharing experience that will leave a lasting impact on your strategic vision and decision-making.



What's involved? Educational Programme CSO 360 Congress

Experienced moderators oversee an education, interactive mix of session formats steeped in peer to peer benchmarking!

- **Case studies** – Practical details that stick
- **Keynotes** – Discover something new. Short, impactful
- **Panels** – Global thought-leadership!
- **Fireside Chats** – Interview style questions!
- **Table Think Tanks** – Open table discussions!
- **Scenario Planning Exercise** – Collaborate, practice!
- **CSO 360 Roundtable** – CSO priorities benchmarked!

Register at www.cso360congress.com #CSO360

Pre-Congress: CSO 360 Roundtable Timings

15:00 ◇ *Arrivals and Welcome Afternoon Tea*

15:20 ○ WELCOME

Chairperson's Introductions and Objectives

Mark Wolsey

Head of Global Security, CRH

15:30 ○ **Session 1**

16:10 ◇ *Short Break*

16:15 ○ **Session 2**

16:55 ○ **Session 3**

17:25-17:30 ◇ *Wrap Up*

18:00 ○ NETWORKING

Welcome Reception

Pullman Berlin Schweizerhof Hotel

Join peers for drinks immediately following the CSO 360 Roundtable discussion to continue the networking.

Kindly sponsored by - Available!



20:30-23:00 ○ NETWORKING

Supper in Berlin

Restaurant Kartoffelkiste

Kartoffelkiste im Europacenter,
Tauentzienstr. 9-12, 10789 Berlin
www.kartoffelkiste-berlin.de

Located in the center of Berlin a few minutes walk from the Pullman, Kartoffelkiste offers German homemade seasonal cuisine, including favourites like the huge grilled pork knuckle or the famous Berlin curry sausage. Located next to Kaiser Wilhelm Memorial Church, Berlin Zoo and two minutes walking distance to the famous department store KaDeWe.

Kindly sponsored by - Available!



● **Thursday 7 December**
CSO 360 Congress Day One

08:00 ◇ *Arrivals, Coffee and Registration*

08:25 ○ **Chairperson's Opening**
Simon Scales, Head of Conduct Risk (UK)

08:30 ○ OPENING KEYNOTE
Host Nation

08:50 ○ OPENING KEYNOTE AND Q&A
Global Security Horizon: What's Next?
Frank Gardner OBE, Security Correspondent, BBC (UK)
Justin Crump, CEO, Sibylline

09:40 ○ CASE STUDY
Transforming Corporate Security at Porsche: Leveraging the Dynamics of Global Change
Not only understand the challenges faced by a Corporate Security department within a recently listed automotive company, but how it successfully transforms its security portfolio, processes, and resources to navigate and leverage the dynamics of global change. An unprecedented shift in geopolitics poses fresh challenges for global players, requiring further integration of corporate security into managerial decision-making processes. Additionally, the ongoing convergence of technological and security disciplines demand the adoption of a holistic approach regarding the integration of security in business processes and technology across value chains and product lifestyle. Lastly, society's commitment for increasing sustainability requires companies to reassess their path to providing growth opportunities within a security context.
Florian Haacke, CSO | Head of Corporate Security, Porsche AG (Germany)

10:10 ○ KEYNOTE
Security Horizon and Effects of the World Economy on Global Security Programmes
Eduardo Jany, Chief Security Officer, News Corp (U.S.)

10:40 ○ FIRESIDE CHAT
The Evolving Role of the CSO as a Risk Advisor to Leaders
Security Leadership during tough economic times, recession and strikes. Explore the concept of the risk/threat landscape living at the intersection of different risks (i.e. civil unrest, supply chain, operations, brand reputation. We even "prepare" for risks and crisis in risk silos.
Chaired by: **Cheryl Steele, VP, Global Security & Resilience (CSO), Starbucks Coffee Company (U.S.)**
With: **Wolfgang Zier, Head of Security, Munich Re (Germany)**
Guy Mathias, Director Risk & Operations, Suntory (UK) and further security and risk leaders

11:10 ♦ *Morning Coffee Break*

11:40 ○ CASE STUDY

Beat Cybercrime: Engage the Boardroom, Maximize Technology, Leverage Human Capital

Cybercrime is one of the greatest threats we face in our modern era. Too often, companies and their leaders believe they are safe when they are not. This is complacency. It hits the hardest. And technology is not enough. Hear how Michael leads the fight against cybercrime by advocating for a multi-dimensional approach unifying technology, people, and processes - prioritized by threats, risks, and opportunities.

He will discuss how organisations can improve their cyber security posture by leveraging artificial intelligence and machine learning, investing in upskilling, and building strategic partnerships at the boardroom level to thrive in the evolving threat landscape.

Michael Beaupre, Head of Cyber Security, Hays (Germany)

12:00 ○ CASE STUDY

Building Holistic Resilience

BCM, CM, RiskIntel - how does it all feed into each other to have a valuable contribution to the business?

Carolyn Jameson, Head of Business Resilience & Security Projects, Siemens Healthcare (Germany)

12:20 ○ CASE STUDY

Predictive Analytics and Automation for Proactive Field Security Management

Wolfgang Zier, Head of Security, Munich Re (Germany)

12:40 ○ CASE STUDY

AI: Risks and Opportunities for Resilient Security Operations

Speakers to be announced shortly!

13:00 ♦ *Lunch*

14:00 ○ KEYNOTE

The Future of Private Sector Intelligence within a Global Security Context

Ryan Long, Head of Global Intelligence & Executive Protection, McDonald's (U.S.)

14:30 ○ KEYNOTE

Cyber Threat Intelligence

Peter Ling, Vice President - Global Cybersecurity Partnerships and Cyber Resilience Programs, Mastercard (Canada)

14:50 ○ KEYNOTE

Protecting Supply Chain Resilience against Organised Crime Group Attacks

How resilient is your support chain – do you know the risks? Understanding when, where and how cargo crimes occur; The types of products most at risk; The modus operandi of OCGs; The geography of cargo losses in EMEA; Public-private collaboration; Available solutions to protect facilities, vehicles and personnel

Thorsten Neumann, President & CEO, TAPA EMEA (Germany)

- 15:00** ○ **PANEL**
Securing Global Supply Chains
Chaired by: **Denise Groves**, EMEAI Regional Head of Enterprise Risk & Security Management, **TE Connectivity** (U.S.)
With: **Thorsten Neumann**, President & CEO, **TAPA EMEA** (Germany) and
Crawford Robinson, Group Head of Security & Investigations, **British American Tobacco** (UK)
Guy Mathias, Director Risk & Operations, **Suntory** (UK)
- 15:30** ◇ *Afternoon Tea Break*
- 16:00** ○ **CASE STUDY**
Darknet Observer/Russian Cyber
Kobe Shwartz, Head of Cyber & Threat Intelligence Analysis | **Corporate Security, Signify** (Israel)
- 16:20** ○ **CSO 360 Think Tanks - Roundtable discussions**
Select your preferred roundtable for an in-depth table level discussion with peers.
Key findings and trends will be shared back from the stage at the end!
- 16:05 Introductions by table hosts from Stage**
16:15 Discussions
16:45 Wrap Up from Stage
- Roundtable 1: Activism, Social Unrest, Population Movement**
Led by: **Gilad Wax**, Head of Security and ERM – **EMEA, Cemex** (Spain); **Michael Bender** Manager Intelligence-Global Security, **Macquarie Group** (U.S.); **Ned Farmer**, Head of Global Intelligence & Security Programs, **Transocean** (U.S.)
- Roundtable 2: Talent Management and Skills Gaps**
Led by: **Chris Meager** and **James Butler**, Directors, **enteles** (UK)
- Roundtable 3: Talk to the Board - How to Enhance Engagement**
Led by: **Andreas Wuchner** NED | Cyber & Risk Expert | Advisor | Investor (Switzerland) and Lady Olga Maitland, President and Chairman, **Defence and Security Forum** (UK)
- Roundtable 4: How are Security Leaders Leveraging AI / Automation?**
Led by: **to be confirmed**
- Roundtable 5: Travel Risk - Comparing Risk Management Approaches**
Led by: **Rachael Hansen**, Global Security | Threat Intelligence Manager, **General Mills** (U.S.) and **Sam Finn**, Manager, Aviation Security and Intelligence / Chef de Service - **Sûreté Aérienne et Intelligence, Air Canada** (Canada)
- 17:00** ○ **CASE STUDY**
Sustaining United Resilience in Response to Devastating Natural Disasters
Hear first-hand experiences and shared learnings from the recent earthquakes in Türkiye and how vitally important it is to unite our response efforts to devastating disasters to sustain resilience. Insights will raise awareness on how dangerous political polarisation and partisan implementations can be.
Mustafa Calik, Project Security Manager, **Harekar Group** (Türkiye)
- 17:20** ○ **FIRESIDE CHAT**
Climate Security Resilience: Preparation and Incident Response
With: **Lana Djurkin-König**, Group Head of Corporate Security, **Swiss Re** (Germany)
Gilad Wax, Head of Security and ERM – **EMEA, Cemex** (Spain)
- 17:45** ◇ *Close of Day One. See over the page for evening networking details!*

18:00-
20:00

NETWORKING

CSO 360 Boat Cruise Reception

Hear more about the history of Berlin as we sail past key landmarks. Exclusivity of River Boat - beautifully decorated for Christmas with music.

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20:30-
22:30

NETWORKING

CSO 360 Dinner at Kaefer Dachgarten Restaurant, The Reichstag Building

Enjoy stunning views of Berlin during dinner with the CSO 360 group at the Käfer restaurant at the top of the Reichstag Parliament building. Constructed to house the Imperial Government of the German Empire, the Reichstag building was opened in 1894 and housed the Government until 1933, when it was severely damaged after being set on fire.

www.feinkost-kaefer.de/berlin

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Friday 8 December

CSO 360 Congress Day Two

08:45

◇ Arrivals, Coffee and Registration

09:00

○ Chairperson's Welcome Back

09:10

○ KEYNOTE

Fixated Threats to the C-Suite

Philip Grindell, CEO & Founder, Defuse (UK)

09:30

○ KEYNOTE

Security Culture

Kai Roer, CEO & Founder, Praxis Security (Norway)

Register at www.cso360congress.com #CSO360

09:50 ○ INVESTIGATION INQUIRIES

Infected Blood Inquiry (IBI) and Al-Sweady Public Inquiry

Kevin will share insights and learnings from two major inquiries, lasting 4.75 years and 4.25 years respectively. Hear the key challenges in dealing with multiple (400+) witnesses, physical searches of Government and paper repositories for evidence, and other key learnings for security and investigations professionals.

- Al-Sweady Public Inquiry started in 2010. The first-time retired police detectives had been used in a UK public inquiry; due the allegations of murder. In 2003 UK & USA and other nations use military force to overthrow Saddam Hussein. In 2004 (during the 're-building period') at Friday prayers, religious leaders used false information to incite a crowd to attack a British Army patrol. A 4-hour battle ensued in which a number of Iraqis were killed or arrested.
- Infected Blood Inquiry (IBI) started in 2018, and is due to publish its final report in October 2023. It was alleged that the UK Government between the late 1960's and 1993 had given people HIV and Hepatitis (B & C) via blood and blood products during treatment for haemophilia and operations.

Kevin Dupree, Investigator, Infected Blood Inquiry and Al-Sweady Public Inquiry (UK)

10:10 ○ OPEN DISCUSSION

Holistic Security Journeys: Mind the Gap between Cyber and Physical Security in Global Enterprise-wide Security Programmes

- How can we create resilient holistic cyber-physical security ecosystems?
- Strengthening the security of CNI and power grids for national resiliency
- How are we progressing global public-private collaborations?
- What technology game-changers will transform how security is managed in the future?

Led by: Yolanda (Yoyo) Hamblen, Physical and Cyber Security Leadership, IFPO UK Board Member, Freelance Podcaster of The Security Circle Host, ASIS International Physical Board Member and ASIS (UK). With Sami Said, CISO/ CSO - Security Executive Director, Tunisia; Telecom (Tunisia); Air Commodore (Rtd). Peter Drissell, Director Aviation Security, CAA (UK)

10:40 ○ UPDATES

Investigations Standards and Landscape

Steve will look at recent trends on the investigations landscape, including the ACI role in the drafting of the ISO internal investigations Standards (ISO 37008), due for publication in November 2023. Timely updates given that many security departments have an investigations responsibility.

Steve Young, Chief Executive Officer, The Association of Corporate Investigators (Switzerland)
Crawford Robinson, Group Head of Security & Investigations, British American Tobacco (UK)

11:00 ◇ *Morning Coffee Break*

11:30 ○ CASE STUDY

Lights down and Enemy at the Gate: IT Security vs. Service Availability of Critical Mission infrastructure during Field Emergencies

IoT is now an integral part of Humanitarian field deployment whether Humanitarian, Peacekeeping or NGOs as it plays a fundamental part in assuring: Resiliency, Safety and Security, Sustainability and Operations

Gianluca Moroni, Smart Camp Expert, UNISFA - United Nations Interim Security Force for Abyei (Italy)

- 11:50** ○ CSO OPINIONS
Securing Europe's Supply Chain – Energy, Nuclear War, Quantum
Case Studies – Ukraine, Moldova, Finland
- Nuclear fuel security and radiation terrorism
 - Hypersonic Weapons and Energy Security in Europe
 - Why does Taiwan matter to Europe?
 - Quantum encryption in space
 - CSO's predictions for 2024 risks and security profit opportunities
 - ESG and Resilience Planning for war attack recovery
- Dr. Sally Leivesley, Managing Director, Newrisk Limited and Member, Register of Security Engineers and Specialists**
- 12:40** ○ PANEL
Around the World in 40 Minutes
 Updates on current and emerging risks, threats, opportunities and mitigations across regions and understanding the impacts of climate change and the world economy on global security programmes. Europe, Africa and Middle East, Increasing security and geopolitical risk in Latin America, Asia and Oceania
Led by: Denise Groves, EMEAI Regional Head of Enterprise Risk & Security Management, TE Connectivity (U.S.)
- 13:10** ◇ *Lunch*
- 14:00** ○ CASE STUDY
Hacking from the Hotel and other Red Team War Stories – Lesson's learned for CSOs and CISOs
 James has been (physical) red teaming for over a decade and has successfully infiltrated some of the world's largest organisations, including top-tier banks, Insurance, Legal, Healthcare, Critical National Infrastructure and other highly sensitive environments, all with a proud, never been caught record. Hacking from the hotel and other red team war stories – Lesson's learned for security leaders. • Real-world red team war stories and lessons learned • A red teamer (physical and digital) perspective (and some organisations huge mistakes) • 4 key skills for successful physical breaches • High assurance tips to consider
James Mason, Enterprise Security - Red Teaming, QinetiQ (UK)
- 14:30** ○ KEYNOTE
Disinformation and Data 'Terrorism' - Re-targeted manipulation of data
 Disinformation is making it even tougher for companies and organisations to navigate risk successfully.
- 15:00** ○ CASE STUDY
Kidnap and Ransom Landscape
- 15:30-16:00** ◇ *Close of Day Two, Afternoon Tea Break and Sponsors' Prize Draw*
- Must be Present to Win! Goodbyes

Sponsorship Opportunities

Unrivalled Branding, Networking & Meetings Benefits

- **1-2-1 Meetings** - with security directors
- **Speaking** - demonstrate thought-leadership
- **Wish Lists** - included in all packages
- **Inclusive unrivalled networking** - team invitation to join all the evening receptions, dinners and cultural activities.

To find out more about how you can get participate as a provider or advisor to the security, resilience, investigations, intelligence community, please contact teampulse@pulseconferences.com

Join Sponsors 2023 to date including



Register at www.cso360congress.com #CSO360

Testimonials

“Excellent location, content and organisation. Very good environment for networking and the atmosphere was exceptional!”

Head of Security Services UK EMEA, Credit Suisse (UK)

“Superb!”

**Global Safety & Security Manager,
McDonald's Corporation (UK)**

“Networking and global attendees from all around the world!”

**Chief Human Resources & Corporate Services Officer,
SOCAR (Türkiye)**

“As this was my first CSO 360 event, I had no preconceptions. Therefore, I was more than pleasantly surprised as I experienced such a warm friendly, professional and fast-moving conference and networking event. I met so many old friends, new contacts, good people, possible suppliers, clients or contractors. A fabulous and valuable use of 3 days of my time!”

Head of Global Security, Brown Brothers Harriman (UK)

“This is an industry-leading conference and should be considered mandatory for all risk management professionals“

Head of Global Intelligence, McDonald's (United States)

“It is good to explore new horizons and to hear practical tactics and strategies on diversity, equity and inclusion!”

CSO, SLB (Türkiye)

“Brilliantly organised, fascinating content and great fun!”

**Senior Director (APAC) Global Security & Crisis
Management, S&P Global (Singapore)**

“I have never experienced such an insightful and innovative gathering of security professionals in my fourteen years career as security professional. Every moment was riveting. I am eagerly looking forward to the next event”

CSO, Pan African Capital Holdings (South Africa)

“I just had the best conference ever!”

CCO, BT (The Netherlands)

“Great programme, great organization and great attendance have made discussions useful and passionate. Listening testimonials, sharing experiences and ideas regarding good practises, discovering other industries or business! You have made my days in Vienna!”

Europe Industries Security Officer, AIR LIQUIDE (France)

“A fantastic event. Awesome speakers addressing a diverse range of interesting and relevant topics. Also, great job by Team Pulse. We have been looked after so well! Thank you!”

Regional Security Director, Caterpillar Inc (Switzerland)

“A fantastic opportunity offered by Pulse Team to meet world class practitioners and stay on top of best practices in the global security and investigations world!”

**Chief Investigations Officer, African Development Bank
(Ivory Coast)**

“Simply amazing, topics and speakers were of current interest and the best in the industry”

CSO, Delhivery (India)

“Simply the best event for security practitioners. Real expertise and knowledge sharing”

Group CISO, Unipart Group (UK)

“A very useful congress. Excellent speakers and great discussions during the different sessions. I enjoyed this event that, indeed, will be useful for my upcoming security analysis.”

Director, Control Risks Mexico, Equinor (Mexico)

“This was my first Pulse event. The topics covered were great and getting to know the participants and sharing information opened my horizons!”

**Security Manager, McDonald's
Corporation (Türkiye)**

“Wow! Great quality speakers. Exciting networking events!”

Forensic Services, KCB Group PLC (Kenya)

Testimonials

“Excellent event! Team Pulse really knows how to make a conference feel welcoming and engaging”

Geopolitical Intelligence & Analysis, United Airlines
(United States)

“Many thanks to the entire panel as well as the conference organisers. Things continue at pace with some exciting contributions here at CSO 360, including a discussion on diversity in the security profession, something I’m glad to say the ACi sees as a key tenet of its vision and practice.”

Group Head of Security, British American Tobacco (UK)

“I have really enjoyed the online version of the congress, would go as far as saying it exceeded my expectations. Some really top notch speakers, high level of interactivity and engagement, brilliant multichannel participation opportunities.”

Security Director, Melia Hotels International (UK)

“The Pulse 360 CSO Congress provided significant value and information in a short timeframe, particularly with regard to tradecraft, best practices, and networking.”

Senior Security Intelligence Analyst for the Americas, Cargill (USA)

“Great event, well organized by a professional team”

Security, Al Ahli Group (UAE)

“A great congress, packed with valuable information and insight for CSO’s and their senior security managers.”

VP Global Security Operations, 21st Century Fox (UK)

“A great team bringing up together experts to create a wonderful event to learn, share and expand your network.”

Intelligence and Travel Security Specialist Coesia (Italy)

“As always, Pulse team organized a very interesting conference that allows all the security community to communicate and share their experiences. For me it was very important to hear the opinions of some of the best professionals of the security industry.”

CSO, Logista (Portugal)

“Absolutely excellent! The quality of the presentations, and the ideas shared, were first class. Looking forward to implementing what we learned. Looking forward to the next one!”

Founder/CSO, Resilient World (Switzerland)

“A magnificent virtual “ground-breaking” conference supported by a whole host of key professional stakeholders”

Director of Investigations, Regulator (UK)

“Excellent event! Team Pulse really knows how to make a conference feel welcoming and engaging”

Geopolitical Intelligence & Analysis, United Airlines
(United States)

“The CSO 360 Conference was a fantastic opportunity to exchange information and to share perspectives in a collegial environment.”

Senior Director of Security, Atlas Air (USA)

“CSO 360 continues to provide a great platform for security professionals!”

Managing Director, Seneca Risk (Sierra Leone)

“Decades of security experience with a global perspective.”

Sr. Analyst, Global Intelligence/Incident Management, Royal Caribbean Cruise Lines (USA)

“A great one stop shop of the top CSO minds!”

VP, Corporate Security and Resilience, Pearson (UK)

“Under the unprecedented circumstances of COVID, you did an outstanding job at bringing together high quality thought leaders and delivered an excellent, interactive and thought provoking Conference – Bravo!”

CSO, CSL Global / Supply Chain Secure

“This opened up many new horizons, thank you.

Nice meeting intellectual security business people!”

Deputy CSO, LC Waikiki (Türkiye)

Our 2023 venue

Pullman Berlin Schweizerhof

Budapester Str. 25, 10787
Berlin, Germany



Located in the heart of Berlin, the most important sights and places like the famous shopping area « Kurfürstendamm » as well as the « Zoologischer Garten » are only a few steps away.

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For discounted rates, book [online here](#) or contact operations@pulseconferences.com



*Security note: We do not use any 3rd party agencies to book accommodation on our behalf. All accommodation bookings should be made with the venue itself or Pulse Conferences.

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(Practitioners based outside Germany)

EUR 600 + 19% German Tax

Tier 2 - Delegate

(Practitioners based in Germany)

EUR 600 + 0% Tax chargeable

Available to book by in-house practitioners – i.e. persons who are doing the role of Chief Security Officer, Directors and Senior Managers of Intelligence, Investigations, Risk, Resilience and other in-house executives roles who are not providing services, products or advice directly or indirectly to the security community. Pulse is in the process of registering with the tax authorities in Germany.

Tier 3 - Advisory

(Providers & Consultants)

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- Daily lunch, coffee breaks and refreshments
- Invitation to join all confirmed evening networking events
- Post-event presentation materials (subject to speaker opt-out)
- Certificate of attendance soft copy provided post-event on request
- Invitation to join the [Pulse Security Circle](#), the rapidly growing and international trusted community hosted by Pulse for security leaders.

EXCLUSIONS

- Travel and all other costs associated with planning for / joining the event. Accommodation may be included or excluded according to whether or not a Residential option is offered and taken at the given event.

Enquiries teampulse@pulseconferences.com

Pulse Conferences reserves the right to approve the correct tier.

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