



7th Annual CSO 360 GLOBAL Congress



**6-8 December 2023
Berlin**

**Leadership and Resilience Strategies
to Protect People, Profits, Property,
Information and Reputation**

First Speakers Announced - Berlin 2023!

Lana Djurkin-König
Group Head of Corporate Security
Swiss Re (Germany)

Julia Vincke
Vice President Security
BASF Group (Germany)

Carolin Jameson
Head of Business Resilience & Security Projects
Siemens Healthcare (Germany)

Cheryl Steele
VP, Global Security & Resilience (CSO)
Starbucks Coffee Company (U.S.)

Florian Haacke
CSO | Head of Corporate Security
Porsche AG (Germany)

Denise Groves
EMEA Regional Head of Enterprise Risk & Security Management,
TE Connectivity (U.S.)

Wolfgang Zier
Head of Security
Munich Re (Germany)

Bruno Kalhoj
Director, Security Risk Management Leader Europe West
Ernst & Young (Germany)

Thorsten Neumann
President & CEO, TAPA EMEA; Civil Expert for Transportation,
Communication & Cyber Threats, NATO; Chair of the Board, ASW NORD, Alliance for Security in the Economy of Northern Germany (ASWN) (Germany)

Sami Said
CSO/ CISO - Security Executive Director
Tunisia Telecom (Tunisia)

Mustafa Calik
Project Security Manager
Harekar Group (Türkiye)

Philip Grindell
CEO & Founder
Defuse (UK)

Kai Roer
CEO & Founder
Praxis Security (Norway)

**SAVE
50%**
Book by 31 March
Pay only £250!

"Once you attend this conference, you become a part of the family. The socialising offered by CSO 360 is the most important aspect. This community building through shared experiences makes it different from other conferences"

Register Today!

www.cso360congress.com

Many thanks
to our wonderful 2023
Sponsors to date!

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Resilience Strategies to Protect People, Profits, Property, Information and Reputation

We are delighted to announce the new dates and city for this years' flagship global 7th CSO 360 Congress! We hope that you will join security peers in Berlin on 6-8 December 2023!

Amidst rapidly evolving threat landscapes in geopolitical, technological, business and economic spheres, this trust-based global community will reunite to share tactics and strategies on the security, resilience and sustainability of international business and government sectors.

An immersive, diverse and converged security agenda focus will reflect the emerging backdrop of global volatility, uncertainty, complexity and ambiguity. Participants from around the world will leave inspired by peers and with new tools and ideas to take positive action!

Hear journeys, predictions and game-changers that will span from geopolitics, supply chain, response and recovery, human security, culture, disinformation, climate risk, threat horizon, mitigations - plus breaking security news – during the two and half day interactive programme.

Networking events in the evenings play a key hosted by Pulse and our wonderful Sponsors are a key part of the CSO 360 experience, ensuring that participants can continue to have those much-needed conversations while seeing some of the host City!

Who participates?

Chief Security Officers, Regional Security Officers and Directors of Corporate Security, Resilience, Investigations and Intelligence who oversee security disciplines including and ranging from physical security, asset protection, financial crime, investigations, geopolitics, intelligence, loss prevention, cybersecurity, with a focus on holistic, integrated security and enterprise risk.

Why Attend CSO 360 Congress?

- Innovate your strategy and security vision
- Leave inspired for action
- Engage with like-minded security leaders from around the world
- Converge and scale security approaches
- Network with peers during the day conference, as well as in the evenings at dedicated cultural events
- Catch up with old friends and make new friends

Experienced chairpersons oversee a continuous flow and maximum interaction throughout the days!

- Case studies **SHOW** – Practical details that stick
- Keynotes **TELL** – Discover something new, short, impactful
- Panels **CONNECT** – Thought-leadership with peers from around the world
- Fireside Chats **INSPIRE** – Interview style questions and candid insights
- Table Think Tanks **ENGAGE** – Open table discussions,
- NEW! Fish Bowl **SHARE** – Structured discussions!
- Scenario Planning Exercise **PRACTICE** – Collaborate and practice techniques with peers
- CSO Roundtable **BENCHMARK** – Interact CSO priorities through pure discussion!

First Speakers Announced!

Lana Djurkin-König, Group Head of Corporate Security, Swiss Re (Germany)

Denise Groves, EMEA Regional Head of Enterprise Risk & Security Management, TE Connectivity (U.S.)

Julia Vincke, Vice President Security, BASF Group (Germany)

Carolyn Jameson, Head of Business Resilience & Security Projects, Siemens Healthcare (Germany)

Cheryl Steele, VP, Global Security & Resilience (CSO), Starbucks Coffee Company (U.S.)

Wolfgang Zier, Head of Security, Munich Re (Germany)

Florian Haacke, CSO | Head of Corporate Security, Porsche AG (Germany)

Bruno Kalhoj, Director | Security Risk Management Leader Europe West | Risk Management, Ernst & Young (Germany)

Thorsten Neumann, President & CEO, TAPA EMEA; Civil Expert for Transportation, Communication & Cyber Threats, NATO; Chair of the Board, ASW NORD, Alliance for Security in the Economy of Northern Germany (ASWN) (Germany)

Sami Said, CISO/ CSO - Security Executive Director, Tunisia Telecom (Tunisia)

Kai Roer, CEO & Founder, Praxis Security (Norway)

Mustafa Calik, Project Security Manager, Harekar Group (Türkiye)

Philip Grindell, CEO & Founder, Defuse (UK)



Agenda at a Glance

All participants are invited to attend the networking events, an included and integral part of the CSO 360 experience!

Wednesday, 6 December CSO 360 Roundtable, Reception & Dinner

15:00-15:20 Arrivals and Welcome Afternoon Tea

15:20-17:30 CSO 360 Roundtable - Discussions

Arrive and dive into pure discussion on priorities that are shaped by participants in advance. No Slides. Held under The Chatham House Rule of non-attribution as to who said what.

18:00-20:30 Welcome Reception Join this crucial ice-breaker!

20:30-23:00 Supper Dinner in Berlin

Thursday, 7 December CSO 360 Congress - Day One

08:00-08:30 Coffee and Registration

08:30-17:30 Congress

18:30-22:30 Cultural Activity and Dinner

Friday, 8 December CSO 360 Congress Day 2

09:00-09:25 Welcome Coffee

09:25-15:50 Congress

13:10-14:00 Lunch

15:00-15:30 Afternoon Tea, Sponsors' Prize Draw, Close

This is an organic work in progress -
timings and topics may shift. Topics and sessions are shaped
directly from the input of security practitioners in the
security, intelligence, investigations and risk community.
Many thanks.

Wednesday 6 December 2023

CSO 360 Roundtable

Arrive and dive into pure discussion on priorities that are shaped by participants in advance. No Slides. Held under The Chatham House Rule of non-attribution as to who said what - directly actionable talking points. Topics are shaped by the participants inputting their top priorities pre-event.

- 15:00-15:20 Arrivals and Welcome Afternoon Tea
- 15:20-15:30 Chairperson's Introductions and Objectives
- 15:30-16:10 Session 1
- 16:10-16:15 Short Break
- 16:15-16:55 Session 2
- 16:55-17:25 Session 3
- 17:25-17:30 Wrap Up
- 18:00-20:30 Welcome Reception
- 20:30-23:00 Supper in Berlin



Thursday 7 December 2023

CSO 360 Congress Day One

08:00-08:30 Arrivals, Coffee and Registration

- 08:30 Chairperson's Opening
- 08:40 Opening Keynote
Host Country
- 09:00 Opening Keynote & Q&A
Global Security Horizon: What's Next
- 09:50 Case study Successful Transformation of Corporate Security
Florian Haacke, CSO | Head of Corporate Security, Porsche AG (Germany)
- 10:10 Case Study Building Holistic Resilience
BCM, CM, RiskIntel - how does it all feed into each other to have a valuable contribution to the business?
Carolin Jameson, Head of Business Resilience & Security Projects, Siemens Healthcare (Germany)
- 10:30 Fireside Chat Evolving role of the CSO as a risk advisor to leaders
This fireside chat will explore the concept of the risk/threat landscape living at the intersection of different risks (i.e. civil unrest, supply chain, operations, brand reputation. We even "prepare" for risks and crisis in risk silos.
Chaired by: Cheryl Steele, VP, Global Security & Resilience (CSO), Starbucks Coffee Company (U.S.)
With: Wolfgang Zier, Head of Security, Munich Re (Germany)
- 11:00 Morning Coffee Break
- 11:30 Case Study Managing Enterprise Risk
Denise Groves, EMEA Regional Head of Enterprise Risk & Security Management, TE Connectivity (U.S.)
- 11:50 Keynote Supply Chain Resilience Against Organized Crime
Thorsten Neumann, President & CEO, TAPA EMEA; Civil Expert for Transportation, Communication & Cyber Threats, NATO; Chair of the Board, ASW NORD, Alliance for Security in the Economy of Northern Germany (ASWN) (Germany)
- 12:10 Panel How can we Secure our Global Supply Chains?
With: Thorsten Neumann, President & CEO, TAPA EMEA; Civil Expert for Transportation, Communication & Cyber threats, NATO; Chair of the Board, ASW NORD, Alliance for Security in the Economy of Northern Germany (ASWN) (Germany)
- 13:00 Lunch
- 13:55 Keynote Security Culture
Kai Roer, CEO & Founder, Praxis Security (Norway)

- 14:00 Case study Predictive analytics and automation for proactive field security management
Wolfgang Zier, Head of Security, Munich Re (Germany)
- 14:20 Open Discussion Strengthening the security of the power grid to enhance ecosystem wide resiliency - Holistic Security: Convergence Journeys
Global collaboration between the utilities and technology partners. Collectively fostering meaningful discussions
With Sami Said, CISO/ CSO - Security Executive Director, Tunisia Telecom (Tunisia)
- 15:00 Think Tanks
Select your preferred roundtable for an in-depth table level discussion with peers. Key findings and trends will be shared back from the stage (circa 2 minutes per table). Select a table from the options. 2 minute per table introduction from the stage; 40 minute discussion; 2 minute per table summary of the main talking points
- 15:50 Afternoon Tea Break
- 16:20 Keynote Creating Resilient Cybersecurity Ecosystems
- 16:40 Case Study Sustaining United Resilience in Response to Devastating Natural Disasters
Hear first-hand experiences and shared learnings from the recent earthquakes in Türkiye and how vitally important it is to unite our response efforts to devastating disasters to sustain resilience. Insights will raise awareness on how dangerous political polarisation and partisan implementations can be.
With: Mustafa Calik, Project Security Manager, Harekar Group (Türkiye)
- 17:10 Panel Climate security resilience and Climate Incident Response
With: Lana Djurkin-König, Group Head of Corporate Security, Swiss Re (Germany)
- 17:40 Close of Day One
- 18:30-22:30 CSO 360 Reception & Dinner

This is an organic work in progress - timings and topics may shift. Topics and sessions are shaped directly from the input of security practitioners in the security, intelligence, investigations and risk community. Many thanks.

Friday 8 December 2023 CSO 360 Congress Day Two

08:30-08:55 Welcome Coffee

08:55 Chairperson's Welcome Back

09:00 **Keynote** Fixated Threats to the C-Suite
Philip Grindell, CEO & Founder, Defuse (UK)

09:30 **Case Study** Kidnap and Ransom Landscape

10:00 **CSO Opinions** Securing Europe's Supply Chain – Energy, Nuclear War, Quantum

- Case Studies – Ukraine, Moldova, Finland
- Nuclear fuel security and radiation terrorism
- Hypersonic Weapons and Energy Security in Europe
- Why does Taiwan matter to Europe?
- Quantum encryption in space
- CSO's predictions for 2024 risks and security profit opportunities
- ESG and Resilience Planning for war attack recovery

Dr Sally Leivesley, Managing Director, Newrisk Limited and Member, Register of Security Engineers and Specialists

10:30 **Panel** Conduct Risk

11:10 Morning Coffee Break

11:40 **Case Study** Investment priorities for CSOs

12:00 **Case Study** Travel risk mitigation

12:20 **Think Tanks** Investigations

13:00 Lunch

14:00 **Case Study** Counter-Terrorism Trends

14:20 **Keynote** Human development and future resilience
Erosion of social cohesion and societal polarisation is listed by the World Economic Forum as being one of the top 10 risks – how can we prepare for impacts in business?

14:40 **Keynote** Widespread cybercrime and cyber insecurity

15:00 **Fireside Chat** Scalable tactics and strategies for tough economic times, recession, unrest, strikes

- Cost-of-living crisis - How will this impact our workforces? Ranked as the most severe global risk over the next two years, peaking in the short term.

15:40-16:00 Close of Day Two, Afternoon Tea Break and Sponsors' Prize Draw - Must be Present to Win! Goodbyes

"Excellent location, content and organisation. Very good environment for networking and the atmosphere was exceptional!"
Head of Security Services UK EMEA, Credit Suisse – UK

"Superb!"
Global Safety & Security Manager, McDonald's Corporation – UK

"Networking and global attendees from all around the world!"
Chief Human Resources & Corporate Services Officer, SOCAR – Türkiye

"As this was my first CSO 360 event, I had no preconceptions. Therefore, I was more than pleasantly surprised as I experienced such a warm friendly, professional and fast-moving conference and networking event. I met so many old friends, new contacts, good people, possible suppliers, clients or contractors. A fabulous and valuable use of 3 days of my time!"
Head of Global Security, Brown Brothers Harriman (UK)

"This is an industry-leading conference and should be considered mandatory for all risk management professionals"
Head of Global Intelligence McDonald's (United States)

"It is good to explore new horizons and to hear practical tactics and strategies on diversity, equity and inclusion!"
CSO, SLB – Türkiye

"Brilliantly organised, fascinating content and great fun!"
Senior Director (APAC) Global Security & Crisis Management, S&P Global – Singapore

"I have never experienced such an insightful and innovative gathering of security professionals in my fourteen years career as security professional. Every moment was riveting. I am eagerly looking forward to the next event"
CSO, Pan African Capital Holdings (South Africa)

"I just had the best conference ever!"
CCO, BT (The Netherlands)

"Great programme, great organization and great attendance have made discussions useful and passionate. Listening testimonials, sharing experiences and ideas regarding good practises, discovering other industries or business! You have made my days in Vienna!"
Europe Industries Security Officer, AIR LIQUIDE (France)

"A fantastic event. Awesome speakers addressing a diverse range of interesting and relevant topics. Also, great job by Team Pulse. We have been looked after so well! Thank you!"
Regional Security Director, Caterpillar Inc (Switzerland)

"A fantastic opportunity offered by Pulse Team to meet world class practitioners and stay on top of best practices in the global security and investigations world!"
Chief Investigations Officer, African Development Bank (Ivory Coast)

"Simply amazing, topics and speakers were of current interest and the best in the industry"
CSO, Delhivery (India)

"Simply the best event for security practitioners. Real expertise and knowledge sharing"
Group CISO, Unipart Group (UK)

"A very useful congress. Excellent speakers and great discussions during the different sessions. I enjoyed this event that, indeed, will be useful for my upcoming security analysis."
Director, Control Risks Mexico at Equinor (Mexico)

"This was my first Pulse event. The topics covered were great and getting to know the participants and sharing information opened my horizons!" **Security Manager, McDonald's Corporation – Türkiye**

"Wow! Great quality speakers. Exciting networking events!"
Forensic Services, KCB Group PLC – Kenya

"Excellent event! Team Pulse really knows how to make a conference feel welcoming and engaging" **Geopolitical Intelligence & Analysis, United Airlines (United States)**

"Many thanks to the entire panel as well as the conference organisers. Things continue at pace with some exciting contributions here at CSO 360, including a discussion on diversity in the security profession, something I'm glad to say the ACi sees as a key tenet of its vision and practice."
Group Head of Security, British American Tobacco (UK)

"I have really enjoyed the online version of the congress, would go as far as saying it exceeded my expectations. Some really top notch speakers, high level of interactivity and engagement, brilliant multichannel participation opportunities."
Security Director, Melia Hotels International (UK)

"The Pulse 360 CSO Congress provided significant value and information in a short timeframe, particularly with regard to tradecraft, best practices, and networking."
Senior Security Intelligence Analyst for the Americas, Cargill (USA)

"Great event, well organized by a professional team"
Security, Al Ahli Group (UAE)

"A great congress, packed with valuable information and insight for CSO's and their senior security managers."
VP Global Security Operations, 21st Century Fox (UK)

"A great team bringing up together experts to create a wonderful event to learn, share and expand your network. "
Intelligence and Travel Security Specialist Coesia (Italy)

"As always, Pulse team organized a very interesting conference that allows all the security community to communicate and share their experiences. For me it was very important to hear the opinions of some of the best professionals of the security industry."
CSO, Logista (Portugal)

"Absolutely excellent! The quality of the presentations, and the ideas shared, were first class. Looking forward to implementing what we learned. Looking forward to the next one!"
Founder/CSO, Resilient World (Switzerland)

"A magnificent virtual "ground-breaking" conference supported by a whole host of key professional stakeholders"
Director of Investigations, Regulator (UK)

"Excellent event! Team Pulse really knows how to make a conference feel welcoming and engaging" **Geopolitical Intelligence & Analysis, United Airlines (United States)**

"The CSO 360 Conference was a fantastic opportunity to exchange information and to share perspectives in a collegial environment."
Senior Director of Security, Atlas Air (USA)

"CSO 360 continues to provide a great platform for security professionals!" **Managing Director, Seneca Risk (Sierra Leone)**

"Decades of security experience with a global perspective."
Sr. Analyst, Global Intelligence/Incident Management, Royal Caribbean Cruise Lines (USA)

"A great one stop shop of the top CSO minds!"
VP, Corporate Security and Resilience, Pearson (UK)

"Under the unprecedented circumstances of COVID, you did an outstanding job at bringing together high quality thought leaders and delivered an excellent, interactive and thought provoking Conference – Bravo!"
CSO, CSL Global / Supply Chain Secure

"This opened up many new horizons, thank you. Nice meeting intellectual security business people!" **Deputy CSO, LC Waikiki – Türkiye**

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Book by 31 March!

Registration Information

Register Online - www.cso360congress.com

Tier 1 – Delegate (Practitioners)

Delegate - £500 + applicable tax (19% Germany)

Available to book by in-house practitioners – i.e. persons who are doing the role of Chief Security Officer, Directors and Senior Managers of Intelligence, Investigations, Risk, Resilience and other in-house executives roles who are not providing services, products or advice directly or indirectly to the security community. Pulse is in the process of registering with the tax authorities in Germany.

Tier 2 – Advisory (Providers & Consultants)

Advisory Pass - £1,000 + applicable tax (20% UK)

Limited places for advisories or consultants to experience the event first, meet clients and build your business network! Limited number available per event.

Pulse Conferences reserves the right to approve the correct tier. Cancellation terms apply. [Read more](#)

Inclusions

- Entry to 7th CSO 360 Congress & Roundtable
- Daily lunch, coffee breaks and refreshments
- Invitation to join all the confirmed evening networking events
- Post-event presentation materials (subject to speaker opt-out)
- Certificate of attendance soft copy provided post-event on request
- Invitation to join the [Pulse Security Circle](#) – a rapidly growing and international trusted community for CISOs, CSOs, senior security practitioners, technology luminaries and industry commentators sharing insights and to benchmarking tactics and strategies.

Exclusions

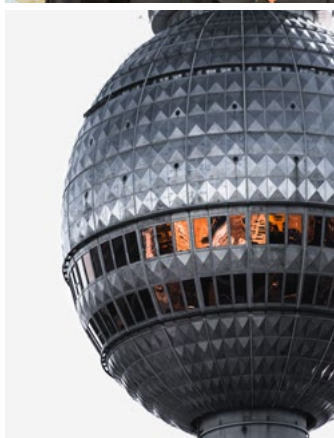
Travel and all other costs associated with planning for / joining the event. Accommodation may be included or excluded according to whether or not a Residential option is taken. Enquiries teampulse@pulseconferences.com.

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Unrivalled Branding, Networking & Meetings Benefits!

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