

Many thanks to the International Speaker Panel for Sharing

Opening Keynote

- Frank Gardner OBE, Security Correspondent, BBC

International Speaker Panel - to date

- Alberto Gallardo, Security Coordinator, Iberia, Spain & Portugal, The Walt Disney Company & Security Advisor, Decsyon (Spain)
- Andy Williams, Director, Crilly Consulting (Turkey)
- Armin Sick, Security & Intelligence Specialist, Deutsche Börse Group (Germany)
- Bruno Kalhoj, Security Director, EY (Germany)
- Cecilia Garcia Podoley, Group Compliance Officer, Bobst & Attorney at law (AR). CFE (Switzerland)
- Charlie Tillinghast, President and CEO, Factal (U.S.)
- Chris Meager, Co-Founder, enteles Search (UK)
- Dr. Christoph Rojahn, Managing Director-Forensic Investigations and Intelligence Practice, Kroll (Germany)
- Deborah Exell, CEO, Exell Intelligence. Former Board Member, Hd of Human Capital & Business Transformation, Getronics (UK)
- Denise Groves, Senior Director, Group Security Region North America, Volkswagen Group (Germany/U.S)
- Derek Cheng, CISO, Deliveroo (UK)
- Dr. Eduardo Solana, Senior Lecturer of Cryptography and Security, University of Geneva (Switzerland)
- Emmanuel Pascal, Internal Audit Data Analytics Specialist (France)
- Gilad Wax, Global Security and ERM EMEA Region, Cemex (Spain)
- Henry Wilkinson, Chief Intelligence Officer, Dragonfly (UK)
- Jenny Reid, Director, iFacts (South Africa)
- Jess Webster, Commercial Director, Darktrace (UK)
- Justin Crump, CEO, Sibylline Ltd (UK)
- Katharina Hemming, Senior Manager Aviation Security Risk Management, Deutsche Lufthansa AG (Germany)
- Marcus Aldrick, CISO Luminary (UK)
- Mark Wolsey, Director of Security, CRH Group (UK)
- Markus Epner, Head of Academy, F24 (Germany)
- Meyli Chapin, Founder and CEO, Trauma Brace (U.S)
- Meredith Wilson, CEO, Emergent Risk International (U.S)
- Mike Croll, Security Advisor, TARS. Former Head of Overseas Security, UK Foreign and Commonwealth Office; Head of Security, External Action Service; Director Global Security Operations, United Nations; Head Security EMEA, Facebook (UK)
- Ned Farmer, Geopolitical Risk Manager, American Airlines (U.S.)
- Lady Olga Maitland, President, Defence and Security Forum & Chairman of the Board, Algeria British Business Council (UK)
- Patrick Kane, Senior Director of Security, Atlas Air (U.S.)
- Pranoti Surve, Senior Manager, Global Security Programs, Philip Morris International (PMI) (Switzerland)
- Ray Stanton, Global Partner, IBM (UK)
- Professor Robert Coles, Board/NED, University of Brighton (Former CISO, National Grid, GSK) (UK)
- Ryan Long, Head of Global Intelligence, McDonald's (U.S.)
- Dr. Sally Leivesley, MD, Newrisk Ltd & Chair Permanent Monitoring Panel for Catastrophic Risk, World Federation of Scientists (UK)
- Sam Finn, Geopolitical Risk and Intelligence - Aviation Security, WestJet (Canada)
- Sean J. Donaldson, Head of Security & Compliance, Celsa Group (Spain)
- Simon Griffith, Head of Global Business Resilience & International Security, Discovery, Inc. (UK)
- Stone Conroy, Manager - Geopolitical Analysis & Intelligence, United Airlines (U.S.)
- Thomas Murphy, Strategic Intelligence Manager, Dragonfly (UK)
- Tracy Reinhold, Vice President and Chief Security Officer, Everbridge (U.S)

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Monday 7 March 2022 CSO 360 Roundtable

Arrive and dive into discussions. No Slides.

CSO 360 Roundtable
Kindly sponsored by:



- 15:00-15:30 Arrivals and Welcome Afternoon Tea**
- 15:30-15:35 Chairperson's Introductions and Objectives**
Mark Wolsey, Director of Security, CRH Group (UK)
- 15:35-16:20 Session 1 CSO Priorities Doing More with Less to Scale Security in Current Times**
Co-Led by: Charlie Tillinghast, President and CEO, Factual (U.S.); Ned Farmer, Geopolitical Risk Manager, American Airlines (U.S)
- 16:20-16:25 Short Comfort Break**
- 16:25-17:20 Session 2 CSO Priorities The Current & Emerging Security and Intelligence Threat Horizon and Due Diligence: Dynamic Aviation Perspectives**
Co-Led by: Patrick Kane, Senior Director of Security, Atlas Air (U.S.); Katharina Hemming, Senior Manager Aviation Security Risk Management, Deutsche Lufthansa AG (Germany); Stone Conroy, Manager - Geopolitical Analysis & Intelligence, United Airlines (U.S.); Sam Finn, Geopolitical Risk and Intelligence - Aviation Security, WestJet (Canada)
- 17:20-17:40 Session 3 CSO Priorities Open Discussion Continues**
Led by: Mark Wolsey, Director of Security, CRH Group (UK)
- 17:40-17:45 Close of CSO 360 Roundtable**
- 18:00-20:30 Welcome Reception.**
Ginkgo Skybar, 12th Floor, VP Plaza
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- 20:30-23:00 Tapas Supper**
El Circo
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Tuesday 8 March 2022 CSO 360 Congress

- 08:15 Arrivals, Coffee and Registration**
- 08:55 Chairperson's Opening**
Lady Olga Maitland, President, Defence and Security Forum & Chairman of the Board, Algeria British Business Council (UK)
- 09:00 Opening Keynote & Q&A**
Global Security Landscape
Frank Gardner OBE, Security Correspondent, BBC
- 09:50 Keynote The World in 2022 and Beyond: Lessons and Predictions**
Using data and scenario analysis to delve deeply into what will come next.
Justin Crump, CEO, Sibylline Ltd
- 10:10 Keynote & Q&A Translating Security for Leadership**
Securing stakeholder buy-in. Succeeding as a minority voice.
Pranoti Surve, Senior Manager, Global Security Programs, Philip Morris International (PMI) (Switzerland)
- 10:30 Morning Coffee Break**
- 11:00 Keynote Reflections on Leadership in Times of Crisis**
Mark will share personal views, reflections and anecdotes on what he has seen work well and less well, drawing on some of the parallels between corporate and military leadership.
Mark Wolsey, Director of Security, CRH Group (UK)
- 11:30 Keynote Our Data Driven Future - the Imperative of Data Literacy in Security**
The importance of data in our security and intelligence functions.
Meredith Wilson, CEO, Emergent Risk International

Opening
Keynote

Keynote

Keynote

Keynote

Keynote

- 11:50 Fireside Chat Around the World: Current and Emerging Threats and Opportunities by Region**
A run through current, emerging and predicated threats, risks and opportunities in due diligence we are seeing in different regions – Europe, Americas, Asia, Africa. • Criminal trends we are seeing and counter initiatives we are taking • Current and evolving terrorism, travel and K&R updates • Threats of civil unrest, migration, political risk and violence • Extreme weather, climate action • What are the best practice solutions to countering threats? • Risks in social media and disinformation
Led by: Ned Farmer, Geopolitical Risk Manager, American Airlines (U.S)
With: Gilad Wax, Global Security and ERM EMEA Region, Cemex (Spain); Bruno Kalhoj, Security Director, EY (Germany); Alberto Gallardo, Security Coordinator – Iberia, Spain and Portugal, The Walt Disney Company & Security Consultant, Decsyson (Spain); Patrick Kane, Senior Director of Security, Atlas Air (U.S.); Jenny Reid, CEO, iFacts (South Africa)

Fireside
Chat

- 12:30 Lunch - Kindly Sponsored by**
- 13:15 CSO Spotlight! Top Tips for New CSOs**
Derek Cheng, CISO, Deliveroo



Spotlight

Case
Study

- 13:35 Case Study Fraud and Audit Resilience from the Couch**
Shared learnings from the pandemic and how it helped to improve his own performance and that of his team – insights from managing an interesting case.
Emmanuel Pascal, Internal Audit Data Analytics Specialist (France)
- 13:55 Fireside Chat Corporate Crime and Investigations: Trends in Fraud, Corruption and Malfeasance**
• What are our top current challenges and mitigations that are working?
• Whistle-blowing strategies • Business ethics • Insider threat trends
• Anticorruption, dealing with supply chain and 3rd parties • What blended investigations approaches are working? Can you “read the room” and replicate that “gut feel”? • Criminal trends as a bi-product of the COVID-19 situation • Managing reputational due diligence • Trends and challenges in asset tracing
Led by: Dr. Christoph Rojahn, Managing Director-Forensic Investigations and Intelligence Practice, Kroll (Germany)
With: Cecilia Garcia Podoley, Group Compliance Officer, Bobst & Attorney at law (AR). CFE (Switzerland); Sean J. Donaldson, Head of Security & Compliance, Celsa Group (Spain); Emmanuel Pascal, Internal Audit Data Analytics Specialist (France)

Fireside
Chat

- 14:30 Report Insights Top 3 Insights from the BCI Emergency and Crisis Communications Report 2022**
Markus Epner, Head of Academy, F24

Spotlight

Case
Study

- 14:45 Case Study A Survivor of the 2019 Nairobi Terror Attack**
First-hand Account of the Traumatic Experience and its Aftermath
An experienced travel security manager will debrief a business traveller who was trapped for 17 hours in her hotel room during the January 15, 2019 Nairobi terrorist attack. Hard questions about the incident and its aftermath will be asked and answered in raw and unflinching terms. The objective of the debrief is to learn more about the perspective of a business traveler who lived a worst case scenario and to draw lessons for the improvement of security support for high risk travel.
Meyli Chapin, Founder & CEO, Trauma Brace (U.S); Denise Groves, Senior Director Security & Fire, Volkswagen Group of America (Germany)

- 15:15 Afternoon Tea Break**
- 15:45 Think Tanks Security Leadership Road Maps**
Select your preferred roundtable for an in-depth table level discussion with peers. Key findings and trends will be shared back from the stage (2 minutes per table).

Think
Tanks

- 1. Activism and Social Unrest - What mitigation measures are we taking to avoid attention and mitigate attacks by groups?**
Led by: Gilad Wax, Global Security & ERM EMEA Region, Cemex (Spain)
- 2. Viewing a crisis as an opportunity: What is needed to identify earlier, react faster and recover better than your competitors**
Led by: Markus Epner, Head of Academy, F24 (Germany)
- 3. Investigate Senior Management - What are unique challenges and mitigations**
Led by: Dr. Christoph Rojahn, Managing Director-Forensic Investigations and Intelligence Practice, Kroll (Germany)
- 4. Build Hybrid, Resilient and Inclusive Teams for the Times**
Led by: Chris Meager and James Butler, Co-Founders, enteles Search (UK)
- 5. How can Chief Security Officers embrace a sustainable business approach for their organisations and services they provide? Long term value, viability and effectiveness is critical versus short-term gains? Or is it?**
Led by: Ray Stanton, Global Partner, IBM (UK)

16:30 **Keynote Strategic Outlook 2022 - Key Themes**
Thomas Murphy, Strategic Intelligence Manager, **Dragonfly** **Keynote**

16:50 **Keynote Leadership and Driving Cultural Change: A Board Director's View** **Keynote**

As an experienced board director and having held top level executive management positions with companies such as Coca-Cola, Deutsche Bank, NatWest, Lloyd's, American Express, Deborah will speak some direct truths about leadership. How can we create a culture where your security is considered central to the way that companies think and behave?

Deborah Exell, CEO, **Exell Intelligence**. Former Board Member, Head of Human Capital & Business Transformation, **Getronics** and Senior Executive Management Positions, **Coca-Cola**, **Deutsche Bank**, **NatWest**, **Lloyd's**, **American Express**

17:20 **Open Panel With Audience Interaction** **Panel**
Future Leaders... Diversity & Inclusion: Are we thinking about this in the 'right' way?

Advancing tomorrow's holistic leaders to manage multi-faceted perspectives that involve security, threat / response / investigations/ intelligence/ converged cyber disciplines is an ongoing debate. Consider gender, cultural, age and neuro-diversity challenges and initiatives by forward-thinking companies.

- Succeeding in security with a minority voice
- Competitive advantages of diverse workforces - Why are so many security teams missing out? What are remedies?
- What new skills are needed to meet the security challenges ahead?
- Recognising the potential of neurological diversity
- Diversity and inclusion in the context of design and how are we building solutions such as inclusive AI
- What skills are needed to create strong regional security ecosystems? Are we getting enough fresh talent?
- Learning applied critical thinking and coaching challenges

With: Pranoti Surve, Senior Manager, Global Security Programs, **PMI**; **Derek Cheng**, CISO, **Deliveroo**; **Deborah Exell**, Recent Board Member, Head of Human Capital & Business Transformation, **Getronics** and Senior Executive Management Positions, **Coca-Cola**, **Deutsche Bank**, **NatWest**, **Lloyd's**, **American Express**

17:45 **Close of Day One**

18:30 **CSO 360 Dinner**
Torres Bermejas. Address: **C. de Mesonero Romanos, 11, 28013**
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Wednesday 9 March 2022 CSO 360 Congress

08:30 **Coffee**

08:55 **Chairperson's Welcome Back**
Lady Olga Maitland, President, **Defence and Security Forum & Chairman of the Board**, **Algeria British Business Council (UK)** **Keynote**

09:00 **Keynote Leadership through Crisis Management** **Keynote**
Bruno Kalhoj, Security Director, **EY (Germany)**

09:30 **Keynote The Convergence of Digital and Physical Security** **Keynote**
Managing risk under one unified platform results in streamlined communications and response, faster remediation of disruptions, and ultimately, reduced impact to business continuity. Whether your employees are working from home, in the office, or in a hybrid environment, it's more important than ever to prioritise resilience via situational and operational intelligence. Hear from Tracy, with over 20 years' experience in the FBI:
Tracy Reinhold, Vice President and Chief Security Officer, **Everbridge**

09:50 **Scenario-Planning Exercise Crisis Strategy Board Briefing** **Scenario Planning**
A table-top role play by CSO's and specialists in a supply chain crisis global event scenario released ahead of session.
Dr Sally Leivesley, MD, **Newrisk Limited** and Chair Permanent Monitoring Panel for Catastrophic Risk, **World Federation of Scientists**

10:20 **Panel Cyber and Digital Transformation - What are the Risks, Opportunities and Game-changers for Security?** **Panel**
Predictions on the cybersecurity threat horizon and how a new generation of technologies are radically transforming modern business.
• What CSOs should know about ransomware attacks? Detecting and defending against advanced attacks
• What's happening with encryption, AI/ self-learning defences, quantum computing, the 'metaverse'? • What does the risk landscape look like for cryptocurrency? • How are we ever going to secure ten billion new devices that will be going online over the next decade?
• Robotics, drones, 3D printing, IoT, wearables
Led by: Marcus Alldrick, CISO Luminary
With: Dr. Eduardo Solana, Senior Lecturer of Cryptography and Security, **University of Geneva**; **Professor Robert Coles**, Board/NED, **University of Brighton** (Former CISO, National Grid, GSK); **Jess Webster**, Commercial Director, **Darktrace**; **Derek Cheng**, CISO, **Deliveroo**

11:00 **Morning Coffee Break**

11:30 **Spotlight Risk Intelligence for Business Value** **Spotlight**
• What are new threat intelligence models to improve the way we share internally, with partners, industry, customers?
• What are recent trends in corporate intelligence and gap analysis?
• What are tenets of a good programme? • Branding and leveraging the business value of security, risk intelligence and investigations capacity
• What metric get the best reaction when I use it? Tips for vendor selection, budget, stakeholder needs • Marketing strategies
Ryan Long, Head of Global Intelligence, **McDonald's** and **AIRIP Board Member**

12:00 **Keynote Business Risk Culture** **Case Study**
How can we embed a successful risk culture into our security teams and within the wider business?
Professor Dr Robert Coles, Board/NED, **University of Brighton** (Former CISO, National Grid, GSK)

12:30 **Panel Talk to the Board: Leadership, Culture, Change, Convergence: Next Generation Security Governance** **Finerside Chat**
• What is our current greatest 'balance' challenge?
• Reactive versus proactive security – what does this look like?
• Physical-cyber protection and response as a Global Strategy How can 'mature' companies leverage this 360 security vision? Is purpose everything? • How can we make security and trust of our customers inextricable to the business mission? • What do Boards want to know? What should CSOs focus on now to generate business value?
Led by: Thomas Murphy, Strategic Intelligence Manager, **Dragonfly (UK)**
With: Ray Stanton, Global Partner, **IBM (UK)**
Bruno Kalhoj, Security Director, **EY (Germany)**
Simon Griffith, Head of Global Business Resilience & International Security, **Discovery, Inc. (UK)**

13:00 **Lunch**

14:00 **Keynote The All-Seeing Eye** **Keynote**
We all behave better when we are being watched. Watching others – surveillance -has long been a way of moderating behaviour, ensuring obedience, and controlling society. The next step is dataveillance which incorporates advanced technology including data analytics and facial recognition. The night watchman keeping a sleepy eye on a slumbering town has been replaced by the cold probing eye of the camera, monitored remotely by increasingly intelligent systems. We are exchanging our privacy for security, but is that a bad thing?
Mike Croll, Security Advisor, **TARS**. Frmr Head of Overseas Security, **UK Foreign and Commonwealth Office**; Head of Security, **External Action Service**; Director Global Security Operations, **United Nations**; Head Security EMEA, **Facebook (UK)**

14:20 **Case Study Expert Witness Perspective** **Case Study**
Enterprise Risk Management - Don't be Gripping the Rail!
What you should know and be doing, what goes wrong when you don't know and are not doing! Andy will share experiences of representing corporates as a CSO in setting up a security ERM, then having to successfully defend it and the Company Directors against high profile civil action. Then from the other side through his experience of being an expert witness in cases prosecuting corporates and unpicking their ERM process.
Led by: Andy Williams, Director, **Crilly Consulting**

14:50 **Case Studies Change in Risk Due to Remote Working and The South African Situation** **Case Study**
Jenny Reid, CEO, **iFacts (South Africa)**

15:15 **Case study Let the Numbers Speak for Themselves – Introducing Business Intelligence Tools to Security Departments** **Case Study**
Security Departments often face difficulties in measuring their work (and success) in the absence of actual security incidents. Some tools and methods can help by making the most out of available data. Best practices on how to analyze and visualize your data to:
• Increase the security department's visibility within your organisation
• Simplify and enhance regular reporting, and improve internal assessments, including the creation of threat landscapes and identification of trends or evaluating information providers
Armin Sick, Security & Intelligence Specialist, **Deutsche Börse Group (Germany)**

15:35-16:00 **Close of Day Two, Afternoon Break and Sponsors' Prize Draw (Must be Present to Win)**