



CISO 360
 ASIA & OCEANIA
 congress

25-26 September 2019
 The Westin Singapore



Connecting minds and building trust and resilience in digital innovation

"Excellent event, opportunity to meet like-minded professionals, sharing risk, worries, tools, best practices with CISOs from other industries sharing same issues! A great eye opener, looking forward to the next event",
 CISO, MS Amlin

Benchmarking and meaningful interaction with CISO, CIO, CSO practitioners and business luminaries



Chuan-Wei Hoo
 CISO
 ST Engineering
 (Singapore)



Alex Quintieri
 Group CISO
 FWD Insurance
 (Hong Kong)



Dr Magda Chelly
 CyberFeminist,
 Entrepreneur, CISO As A
 Service
 (Singapore) -provisional



Matthias Muhlert
 CISO
 HELLA
 (Germany)



Ray Stanton
 CISO/Group Chief
 Security Officer/NED



Lady Olga Maitland
 Chairman
 Copenhagen Compliance



Dr John Meakin
 Director, Cyber
 Transformation
 HSBC (UK)



Tobias Gondrom
 Group CISO
 UOB
 (Singapore)

Truly international speaker panel including...

Marcus Alldrick
 Former CISO,
 Lloyd's of London

Darren Argyle
 Global CISO for Client
 Services, Business Lines-
 Managing Director,
 Standard Chartered Bank
 (Singapore)

**Linda Nguyen
 Schindler**
 Programme Head
 Innovation Cyber-
 security Ecosystem
 (ICE71)
 (Singapore)

David Kennedy
 Group CIO
 Transaction Services
 Group
 (New Zealand)

Dr Guan Seng Khoo
 Board Adviser, Fintech
 Companies (Former
 Head of ERM/GRC,
 AIMCo
 (Singapore)

Prof Dr Robert Coles
 Visiting Fellow,
 Royal Holloway
 (UK)

Leonard Ong
 Associate Director
 Merck
 (Singapore)



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Silver Sponsor





Connecting minds and building global trust and resilience in cybersecurity and innovation

Dear Colleague,

Pulse Conferences is delighted to invite you, colleagues and peers to attend **CISO 360 Asia & Oceania**, that will be hosted from 25-26 September 2019 at The Westin in Singapore. CISOs, CIOs and other c-suite in technology, risk and governance from across the APAC and Oceania region and beyond will meet in Singapore to benchmark progress and approaches to the most pressing cybersecurity challenges, opportunities and solutions.

CISO 360 is an authentic international think tank that aims to forge trusted, lasting professional connections for all participants – delegates, speakers and sponsors. The programme provides critical updates on the emerging opportunity and risk horizon, role expectations and business technologies within the years to come.

Bring your experience to the discussion in this unique trusted environment designed to benchmark current understanding, and opportunities for resilience, of the risk horizon, and forge trusted, lasting professional connections with an international network of peers at a time when collaboration and building bridges in the cybersecurity field is more important than ever.

This agenda will focus on key cybersecurity challenges - including questions around AI, machine learning, automation, cloud, mobility and security such as:

- As technological advances continue to outpace operations, legal and policy, how can we build trust in technology while remaining accessible? How do we translate trust, sharing and collaboration into technological terms?
- How can we ever strike a balance between attackers and defenders as our surface areas keep expanding?
- How can we take leverage the business opportunities of data explosion, analytics and threat intelligence?
- What is the right level of prescriptive law, regulation and standards for cyber risk? With so many technology providers, how do we make supplier choices?

Agenda at a Glance

Day One: Wednesday 25 September

GLOBAL HORIZON, INNOVATION AND INVESTMENT
SECURITY LEADERSHIP, GOVERNANCE AND LINES OF DEFENCE

Day Two: Thursday 26 September

FINANCIAL CRIME, CYBERCRIME, THREAT INTELLIGENCE

RISK MITIGATION -WHAT IS YOUR PLAN B

Benefits and differentiators of CISO 360

- 30+ speakers from around the world, specifically chosen for the differences they will bring to the table
- +15 nations represented - a truly international and multi-faceted speaker panel spanning across industry sectors, with the focus on CISO to CISO case studies and benchmarking on what works, what doesn't
- 360 perspective - a journey beyond the security 'echo chamber' to share non-security views from business leaders, innovators, investors, ministries.
- 2 action-packed days - keynotes, debates, practical use case studies, deep-dive industry focuses, think tanks on emerging priority areas.
- Fully immersive and interactive agenda - exciting debates, think tanks, roundtables and practical scenario planning
- Natural integration between inhouse security, supply chain and technology providers - we are part of the same jigsaw!
- Trust-based community in an inspiring environment - held under The Chatham House Rule (who says what is unattributed)
- Network and engage with 100+ colleagues, peers and industry thought leaders. The CISO 360 networking experience includes receptions, dinner and cultural activities. Enduring connections are guaranteed!

www.ciso360asia.com | +44 (0) 20 7936 8989 | teampulse@pulseconferences.com

Speakers - Host Nation

- **Darren Argyle**
Global CISO for Client Services, Business Lines - Managing Director
Standard Chartered Bank
- **Linda Nguyen Schindler**
Programme Head **Innovation Cybersecurity Ecosystem (ICE71)**
- **Dr Magda Chelly**
CyberFeminist, Entrepreneur, CISO As A Service (provisional)
- **Chuan-Wei Hoo**
CISO
ST Engineering
- **Dr Guan Seng Khoo**
Board Adviser, Fintech Companies (Former Head of ERM/GRC AIMCo)
- **Eng. Manan Qureshi**
APAC Head of Security Strategy, Risk & Compliance Practice
IBM Security
- **Aloysius Cheang**
Board Director and Executive Vice President for Asia Pacific
The Centre for Strategic Cyberspace + International Studies
- **Tobias Gondrom**
Group CISO
UOB
- **Leonard Ong**
Associate Director - IT Risk Management & Security
Merck
- **Kevin Austin**
Director Information Security
Intercontinental Exchange

International Speaker Panel

- **Dr Robert Coles**, Visiting Professor, **Royal Holloway (UK)**
- **David Kennedy**, Group CIO, **Transaction Services Group (New Zealand)**
- **Dr John Meakin**, Director, Cyber Transformation, **HSBC (UK)**
- **Alex Quintieri**, Group CISO, **FWD Insurance (Hong Kong)**
- **Edvinas Pranculis**, Vice President, Global Sales Operations, Data Protection Officer (DPO), **SOC Prime Inc. (Lithuania/ U.S.)**
- **Irene Corpuz**, Manager, Strategy and Future Department, **HCT – UAE**
- **Government Entity (UAE)**
- **Jenny Reid**, Director, **iFacts (South Africa)**
- **Lady Olga Maitland**, Founder, **UK Defence and Security Forum** and Chairman, **Copenhagen Compliance (UK)**
- **Maitham Al-Lawati**, General Manager, **Oman Data Park (Oman)**
- **Marcus Alldrick**, Former CISO, **Lloyd's of London (UK)**
- **Matthias Muhlert**, Chief Information Security Officer, **HELLA (Germany)**
- **Rajeev Kumar E.**, Franchise Dispute Resolution Management – AP
Mastercard (India)
- **Ray Stanton**, SVP/Group Chief Security Officer and NED
- **Dr Sally Leivesley**, Director, **Newrisk Ltd**, A Founder Member, **The Exercise Group7 (UK)**
- **Dr Viktor Polic**, Head of Information Security and Assurance Services Unit, **International Labour Organization (ILO)**, **United Nations (Switzerland)**
- **Krzysztof Kostienko**, VP, Head of IT Security Architect for APAC, **Morgan Stanley (Hong Kong)**

Day One: Wednesday 25 September

07:30 Coffee and Registration

GLOBAL HORIZON, INNOVATION AND INVESTMENT

- 08:00** **Chairman's Opening Global risk horizon**
Marcus Alldrick, Former CISO, Lloyd's of London and Principal Senior Advisor Risk, Compliance (UK)
- 08:00** **Keynote Leveraging security and innovation**
Dr Magda Chelly, CyberFeminist, Entrepreneur, CISO As A Service (Singapore) – provisional
- 08:30** **Keynote**
Case study 5G Security Implementations - Concerns and Considerations
 SingHealth data breach in 2018, the Baltimore City ransomware attack in 2019 and counting, and many more might have been hidden from the mainstream news. Conclusion is that cyber security is an issue that is not totally appreciated or understood by most lay people; who are vulnerable to exploitation of nefarious actors and dubious malware programmes. If we want to see a safer and more secure cyber world; we must make cybersecurity a second nature to understand what it entails and what safeguards to take. With ever changing technology and 5G connectivity at the horizon, it is imperative we relook at our posture and redesign our solution - to implement an effective enterprise cyber security.
Chuan-Wei Hoo, CISO, ST Engineering (Singapore)
- 09:00** **Keynote**
Darren Argyle, Global CISO for Client Services, Business Lines - Managing Director, Standard Chartered Bank (Singapore)
- 09:30** **Case study Innovation in information security management - AI for good and bad**
 From spear-phishing to deep fakes cyber criminals are leveraging artificial intelligence to attack users' trust. With organizational digital transformation CISO role is transforming into Chief Trust Officer. In addition to current traditional responsibilities a CISO has to be an innovation manager, an early adopter of the 'State of the Art' technologies and related processes to fully understand their opportunities and risks. Are you ready to transform? In this keynote I will share a few tips and hints for successful transformation.
Dr Viktor Polic, Head of Information Security and Assurance Services Unit, International Labour Organization (ILO), United Nations (Switzerland)
- 10:30** **Panel Big Questions Cyber defence, privacy and trade-off predictions. What is technology's current emerging role in international diplomacy? Predictions**
 Technology is embedded in everything. There are no boundaries anymore. Engaging the audience with some of the big questions challenging leaders today. Hear inspiring insights from scientists, policymakers, inventors and business pioneers. • Should cybersecurity technology be a strategic concern within international diplomacy? • Cyber sanctions - Do institutions have the political will to act? • As technological advances continue to outpace operations, legal and policy, how can we build trust in technology? • How can we manage in a world plagued by disinformation?
Led by: Aloysius Cheang, Board Director and Executive Vice President for Asia Pacific, The Centre for Strategic Cyberspace + International Studies (Singapore)
Joined by: Dr Viktor Polic, Head of Information Security and Assurance Services Unit, International Labour Organization (ILO), United Nations, (Switzerland)
- 11:00** **Morning Coffee Break**
- 11:30** **Panel Cybersecurity ecosystems - Investment for innovation and to strengthen resilience**
 Infrastructure and global initiatives need to be underpinned by a culture that nurtures and embodies innovation to build a thriving startup ecosystem. To success fully implement and build an entrepreneurial ecosystem, many countries, including Singapore, are turning towards the Israeli start up ecosystem model.
 • Global governance structure. Do we need an "ICT 20" - what is the body we bring together in a global crisis? • What are we doing to architect and secure to drive digital transformation? • Initiatives to strengthen talent and innovation and to successfully build an entrepreneurial ecosystem in cybersecurity • What responsibility should security play in driving innovation? How do we apply innovation to counter cyber threats? • What is the right level of prescriptive law and regulation for cyber risk? • Which technologies and subsectors will be the most attractive to venture and corporate investors over the next year? • What are the differences in the way financial institutions assess potential investments in cybersecurity? • What are the benefits to corporates that actively engage with the start-up market?
Panellists: Linda Nguyen Schindler, Programme Head Innovation Cybersecurity Ecosystem (ICE71) (Singapore); **David Kennedy**, Group Chief Information Officer, Transaction Services Group (New Zealand); **Darren Argyle**, Global CISO for Client Services, Business Lines - Managing Director, Standard Chartered Bank (Singapore); **Matthias Muhlert**, Chief Information Security Officer, HELLA (Germany)

- 12:20** **CISO 360 Think Tank: Digital strategy and innovation - CISO as the Enabler**
 The CISO 360 Think Tank provides the opportunity for CISOs to benchmark lessons learned and tried and tested approaches to deal with 4 areas within a wider subject matter. In this case, the artefacts of innovation: AI/ ML; Cloud; Mobile/IoT and Data Innovation. This includes sharing successes with peers as well as failings. Attendees select 2 out of the possible 4 topics below, and delegates rotate once. A strategist and a CISO on each table will facilitate questions with the attendees and unattributed notes will be made to create a useful tangible takeaway. This report will be distributed to all attendees following the event with the combined thoughts and conclusions (unattributed) from CISOs of participating international companies. Table questions for feedback may include; How are we bridging risk and vulnerabilities with the rest of the business? What role are these technologies currently playing within your organisation? How does this fit within the business risk strategy for this technology and what are your challenges and current solutions?
Roundtable 1: AI/ML
Co-facilitated by: A Senior Strategist & Darren Argyle, Global CISO for Client Services, Business Lines - Managing Director, Standard Chartered Bank (Singapore)
Roundtable 2: Cloud
Co-facilitated by: A Senior Strategist & CISO
Roundtable 3: Mobile and IoT
Co-facilitated by: A Senior Strategist & CISO
Roundtable 4: Data and Innovation
Co-facilitated by: A Senior Strategist & CISO



13:15 Lunch

SECURITY LEADERSHIP, GOVERNANCE AND LINES OF DEFENCE

- 14:00** **Case Study Developing scenario analysis as a cyber risk tool**
Tobias Gondrom, Group CISO, UOB (Singapore)
- 14:30** **Keynote Tips from the front-line and the Boardroom**
 When is enough, enough: How do you know when to stop investing in more security? Can you invest too much? How do you respond when the CEO asks when "security will be done"?
Dr John Meakin, Director, Cyber Transformation, HSBC (UK)
- 15:00** **Case Study 360 Cyber resilience and cyber risk management**
 A roadmap of achieving a resilience posture - by weaving security across the organization from IT, business continuity, disaster recovery, business under the umbrella of risk.
Eng. Manan Qureshi, APAC Head of Security Strategy, Risk & Compliance Practice, IBM Security (Singapore)
- 15:30** **Afternoon Tea Break**
- 16:00** **Audience Q&A Panel What are the 3 things that companies and CISOs/ CIOs do wrong when it comes to cybersecurity? How do we take our cybersecurity strategies to the next level?**
 A new era for CISOs - don't miss this strategic discussion on the current biggest responsibilities, priorities and challenges.
 • What are the biggest security threats your organisation faces over the next year? • What needs to be done today to prepare for tomorrow? • What are the most effective strategies you are using right now? • How do we move from a legacy world to a new world? • How do we take our own cybersecurity strategy to the next level? • Convergence
Chaired by: Dr Robert Coles, Visiting Professor, Royal Holloway (UK) and **Chuan-Wei Hoo**, CISO, ST Engineering (Singapore) **Joined by: CISOs, CSOs**
- 16:30** **Case study Deriving a GRC model (3 lines of defense) from Corporate Strategy**
Matthias Muhlert, Chief Information Security Officer, HELLA (Germany)
- 16:50** **On Stage Interviews Governance is a team sport - 3 lines of defence to build resilience, privacy and trust**
 An on-stage discussion with prominent GRC c-suite about what are the key governance and compliance challenges going forward
 • Who are the risk owners, how can they protect themselves and their organisations? • Do we need more regulation and common standards or is the answer internal alignment on good practice security risk management? • How do we more effectively align risk across our companies? • How do we sift the wheat from the chaff to determine which technologies are delivering on their promise to enhance security? • Integrating cybersecurity and operational risk to meet regulatory compliance
 • Taking a risk-based approach to cyber defence - How do you train your risk programme towards the new risks? • Board directors - can spend on new technologies but 70% people/30% technologies • Supply chain risk - with so many vendors how do we make good supplier choices?
Chaired by: Lady Olga Maitland, Founder, UK Defence and Security Forum and Chairman, Copenhagen Compliance (UK)
Panellists: Leonard Ong, Associate Director - IT Risk Management & Security, Merck (Singapore)

RISK MITIGATION AND RESPONSE

17:10 Panel How do we build truly diverse, authentic and inclusive risk and security teams?

We need to diversify the composition of our teams and therefore the way that we identify roles, amend the way we recruit to include differences of life experience, age, ethnicity, gender, sexuality, workability and neurodiversity, whilst recognising that all differences should be positive, not negative. If we have any chance of thinking like the criminals to build organisational resilience, we need to diversify our teams and therefore way we recruit and build our teams.

- What can we do to encourage diversity and inclusion? Is positive discrimination levelling the playing field?
- Is the alleged lack of cybersecurity skills a pipeline challenge or a bias challenge?
- Are we committed to evolve rather than to stand still when we talk about diversity?
- Authenticity - why covering remains a necessity
- Thinking outside the box - can your culture support this person to enable them to do their best? If everyone thinks the same, decision-making is faster and more agile but is it right?
- Check and balance - a diverse and inclusive culture
- What are emerging key skills for a security professional, beyond the obvious?
- Organisational security education and training

Led by: Marcus Alldrick, Former CISO, Lloyd's of London (UK)

Panellists: Irene Corpuz, Manager, Strategy and Future Department, HCT Government Entity (UAE)

17:40 Close of Day One

18:00 Reception and Cultural Activity

Day Two: Thursday 26 September

08:55 Chairman's Re-opening

FINANCIAL CRIME, ANALYTICS, THREAT INTELLIGENCE

09:00 Keynote Business process governance in operational risk - How can we leverage opportunities?

Dr Guan Seng Khoo, Board Adviser, Fintech Companies (Former Head of ERM/GRC, Alberta Investment Management Corporation - AIMCo) (Singapore)

09:30 Case study Protecting against cash out attacks

The number of cyber-attacks that we are seeing is growing expansively. Many organisations are ill-equipped to prevent and handle them. In this session we will share about one of sophisticated malware attacks targeting switch networks of financial institutions we have seen, what you can do to protect your business, and how you can cope with such a cyber-attack if it does happen to you.

Rajeev Kumar E, Franchise Dispute Resolution Management – AP, Mastercard (India)

10:00 Keynote How to Transform your SOC (Security Operations Centre) for maximum efficacy

Edvinas Pranculis, Vice President, Global Sales Operations, Data Protection Officer (DPO), SOC Prime Inc. (Lithuania/ U.S.)

10:10 Group Scenario Planning Digital business in an Insecure World - Smart Nation Opportunities. Regional Threats – Digital Progress

• Evolving cyber threats to interconnected systems 4 case studies and cyber forensics discussion • Cyber forensics with any critical infrastructure catastrophic incident • International scientific Case Study on Water Distribution Cyber Attack Scenario Exercise 2019 • Digital business opportunities • Smart cities and new technology - emerging threats

Led by: Dr. Sally Leivesley, Director, Newrisk Ltd, A Founder Member, The Exercise Group7 (UK)

10:50 Morning Coffee Break

11:20 Case study Insider threat

Jenny Reid, Director, iFacts (South Africa)

11:40 Cyber-Physical-Risk/CSO-CISO Roundtable Integrated security - opportunities and challenges of converging physical and cyber security

This interactive session will highlight CSO, CISO, OT, investigations, intelligence and risk manager perspectives on managing security in a volatile, uncertain, complex and ambiguous business environment and the interface of info/cyber security and traditional/physical security functions in major multinational companies and governments. • How is the security interface currently managed in major companies? • What are the threats/risks posed by current operational models? • How do current and future CSOs best position themselves to manage all aspects (cyber and physical) of corporate security? • What are the business benefits and challenges of a converged global security operation? • Threats and opportunities of the internet giants - surveillance as a profitable architecture • How to procure and secure IoT devices/physical security systems in your organisation • How best to communicate to the C-Suite that convergence is the best way to holistically protect the organisation

Joined by: Jenny Reid, Director, iFacts (South Africa)

12:30 Lunch

13:20 Fireside Chat Cyber resilience and fraud: how do we leverage intelligence and proactive-led cyber defense? What are the ethical dimensions of ML/AI applications and vision in cybercrime?

How can we ever strike a balance between attackers and defenders as our surface areas keep expanding? This discussion will explore current practical use and emerging approaches to cyber resilience, especially within the financial services sectors. Join this session to learn more about how the fraud landscape is shifting as fraudsters try to evade new detection technologies and the detection, prevention and response roles played by AI and ML. • Cyber threat intelligence - emerging trends • Big Data in cyber defense - How can we take leverage opportunities? • How can companies develop a responsive approach to deal with cyber criminals who continuously evolve their tactics? • What type of cyberattacks will threaten your company over the next year? • Keeping ahead of fraud & financial crime • Third party monitoring • Battling fraud with behavioural biometrics • What factors will determine which companies will become the most resilient players over the next few years? • Balancing AI with Human Intelligence in the SOC: How not to get blinded by the hype • How can AI be used to understand human behavior better to predict mistakes • Developments in technologies like passive biometrics, artificial intelligence and emerging digital standards

Panellists: Eng. Manan Qureshi, APAC Head of Security Strategy, Risk & Compliance Practice, IBM Security (Singapore); Kevin Austin, Director Information Security, Intercontinental Exchange (Singapore); Rajeev Kumar E, Franchise Dispute Resolution Management – AP, Mastercard (India); Dr Guan Seng Khoo, Board Adviser, Fintech Companies, Former Head of ERM/GRC, AIMCo (Singapore); Krzysztof Kostienko, VP, Head of IT Security Architect for APAC, Morgan Stanley (Hong Kong)

14:10 CISO 360 Think Tank CISO view on risk mitigation, assessment and testing

The CISO 360 Think Tank provides the opportunity for CISOs to benchmark lessons learned and tried and tested approaches and practical use cases to deal with 4 areas within a wider subject matter. From AI to crowd sourcing, credit scoring methods to traditional pen-tests, hear directly from the CISO directly what CISOs think a comparison of what pen-testing options are available today, costings and how this can impact cyber insurance. Crowd sourcing, credit scoring methods, traditional pen-tests... What are CISOs using? What is working, what isn't? A cutting-edge comparison of what testing options are available today, costings and impact. Two table facilitators will make detailed notes for contribution to the tangible takeaway. This report will be distributed to all attendees following the event with the combined thoughts and conclusions from CISOs from international companies. Table question examples for feedback to the audience:

- What are the most dangerous emerging threats we are seeing?
- What do we see as the insurance implications of various pen testing models?
- What role are new technologies currently playing in testing?
- How does this fit within the business risk strategy?

Roundtable 1: Crowd Sourcing and Bug Bounties

Roundtable 2: Testing and AI/ML

Roundtable 3: Testing and Business Risk Strategy

Roundtable 4: Emerging Threats and New Technologies



15:00 Keynote Cyber insurance market updates – meaningful risk management and prevention. What is our 'plan B'?

How do we increase business resilience? What is our plan B?

- What does a good plan B look like?
- How does a cyber event take down a nation's financial system?
- How do we calculate the real cost of catastrophe? Putting hard numbers to hidden losses that lurk beneath the surface
- As technological advances continue to outpace operations, legal and policy, how can we build trust in technology while remaining accessible?
- Which technology solutions are proving most effective for insurance cyber risk management?

Alex Quintieri, Group CISO, FWD Insurance (Hong Kong)

15:30 Close of Day Two, Afternoon Tea and Goodbyes

-16:00

3 Ways to Book!

Book Online - www.cisoasia360congress.com

By Phone - +44 (0)20 7936 8985

By Email - teampulse@pulseconferences.com

Registration details

CISO ASIA 360 DELEGATE PASS (25-26 SEPT)

Early Booking: Delegate Pass (before 26 July 2019) – £900 (save £400!)

Standard Rate: Delegate Pass (after 26 July 2019) – £1,300

CISO ASIA 360 ADVISORY-PROVIDER PASS (25-26 SEPT)

Strictly limited to 5 passes per event - £2,500

Add onto the above pricing

PULSE EDUCATE COURSES (23-24 SEPT)

Pulse Educate is offering 2 day security training courses at The Westin Singapore 23-24 September 2019

Course 1: OSINT – Advanced Skills for CISOs – £1,500 [Download outline here](#)

Course 2: Catastrophic Risk – Media and Reputation in Risk Mitigation -£1,500.

[Download outline](#)

Course 3: Cyber Policy and Standards for OT Security- £1,500. [Download outline](#)

Course 4: Physical Security for Workplace and Travel – £1,500. [Download outline](#)

Course 5: Supply Chain in Crisis- £1,500. [Download outline](#)

Course 6: The Threat from Business Espionage – Intelligence, Techniques and Responses- £1,500. [Download outline](#)

Special Package – Congress + 2-Day Course £2,000 (23-26 September)

Please note

* Delegate Passes above are only available to book by inhouse practitioners – i.e. persons who are currently in the role of CISO/CSO or similar senior executives who are not working for an advisor or provider to the security community.

* 5 Advisory-Provider Passes are available to persons or companies providing advisory services or solutions to the security community.

* Pulse conferences reserves the right to approve all registrations.

* Registration will be available online until the congress begins. Space pending, registrations and payment can be taken onsite.

*Optional Training Courses are subject to a minimum number of delegates.

Please do not book travel until the course is confirmed. Pulse is not liable for any travel costs incurred.

Inclusions

- Entry to CISO Asia & Oceania 360 Congress (25-26 September 2019)

- Invitation to join the networking reception, dinner, cultural visits (details to be announced prior to the event)

- Lunches and daily refreshments

- Certificate of attendance soft copy provided post-event on request

- Post-event presentation materials (subject to speaker opt-out) & output reports

- Loyalty programme membership for future events and invitation to bespoke community events in your city

Exclusions

- Travel and accommodation expenses to attend the event

- All other costs associated with attending the event

Cancellation Terms

What if I've registered but can't attend and want to send someone in my place? We accept substitute delegates. Please let us know in advance with the details of your replacement copied into an email introduction.

What if I've registered but can't come and do not have anyone to take my place? We will always offer to transfer the delegate pass to another event.

Cancellations received between 30 working days and the event start date, no-shows, or people who cannot stay for the event duration, are liable to pay the full conference fee and no refunds will be permitted. Cancellations between 30- 60 working days before the event are liable for 50% refund of the ticket price paid. All refunds will be processed minus the transaction fee and applying any currency fluctuation differences.

Venue and Accommodation

The Westin Singapore

12 Marina View, Asia Square Tower 2, Singapore 018961 Singapore

www.marriott.com/hotels/travel/sinwi-the-westin-singapore/

The CISO 360 Asia & Oceania 2019 will be hosted at The Westin Singapore, perfectly located within the vicinity of Marina Bay and walking distance from Chinatown and Marina Bay Sands.

Discounted event rates: Pulse Conferences can offer discounted accommodation for attendees at the CISO 360 Asia & Oceania at the Westin Singapore. The discounted price for a single room per night is S\$380/£219 (original price S\$520 /£300) or double room S\$410/£235.

Book your accommodation [here](#).

